

DRAWINGS MANUAL

ADAM

ADVANCED DIGITAL AUDIO MATRIX

ADAM CS INTERCOM MATRIX FRAME

RTSTM

Proprietary Notice

The RTS product information and design disclosed herein were originated by and are the property of Telex Communications, Inc. Telex reserves all patent, proprietary design, manufacturing, reproduction, use and sales rights thereto, and to any article disclosed therein, except to the extent rights are expressly granted to others.

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Patent Notice

This equipment contains and uses a design embodied in United States Patent No. 5,483,528 for a "TDM Digital Matrix Intercom System".

UNPACKING AND INSPECTION

Immediately upon receipt of the equipment, inspect the shipping container and the contents carefully for any discrepancies or damage. Should there be any, notify the freight company and the dealer at once.

WARRANTY INFORMATION

RTS products are warranted by Telex Communications, Inc. to be free from defects in materials and workmanship for a period of three years from the date of sale. The sole obligation of Telex during the warranty period is to provide, without charge, parts and labor necessary to remedy covered defects appearing in products returned prepaid to Telex. This warranty does not cover any defect, malfunction or failure caused beyond the control of Telex, including unreasonable or negligent operation, abuse, accident, failure to follow instructions in the Service Manual or the User Manual, defective or improper associated equipment, attempts at modification and repair not authorized by Telex, and shipping damage. Products with their serial numbers removed or effaced are not covered by this warranty. To obtain warranty service, follow the procedures entitled "Procedure For Returns" and "Shipping to Manufacturer for Repair or Adjustment". This warranty is the sole and exclusive express warranty given with respect to RTS products. It is the responsibility of the user to determine before purchase that this product is suitable for the user's intended purpose.

ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. NEITHER TELEX NOR THE DEALER WHO SELLS RTS PRODUCTS IS LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

CUSTOMER SUPPORT

Technical questions should be directed to:
Customer Service Department
RTS/Telex
12000 Portland Avenue South
Burnsville, MN 55337 U.S.A.
Telephone: (800) 392-3497
Fax: (800) 323-0498

RETURN SHIPPING INSTRUCTIONS PROCEDURE FOR RETURNS

If a repair is necessary, contact the dealer where this unit was purchased.

If repair through the dealer is not possible, obtain a RETURN AUTHORIZATION from:

Customer Service Department
Telex Communications, Inc.
Telephone: (877) 392-3497
Fax: (800) 323-0498

DO NOT RETURN ANY EQUIPMENT DIRECTLY TO THE FACTORY WITHOUT FIRST OBTAINING A RETURN AUTHORIZATION. Be prepared to provide the company name, address, phone number, a person to contact regarding the repair, the type and quantity of equipment, a description of the problem and the serial number(s).

SHIPPING TO MANUFACTURER FOR REPAIR OR ADJUSTMENT

All shipments of RTS products should be made via United Parcel Service or the best available shipper, prepaid. The equipment should be shipped in the original packing carton; if that is not available, use any suitable container that is rigid and of adequate size. If a substitute container is used, the equipment should be wrapped in paper and surrounded with at least four inches of excelsior or similar shock-absorbing material. All shipments must be sent to the following address.

Telex Communications Inc.
8601 East Cornhusker Hwy
Lincoln, NE 68507
Attn: Service Dept.

Upon completion of any repair the equipment will be returned via United Parcel Service or specified shipper collect.

