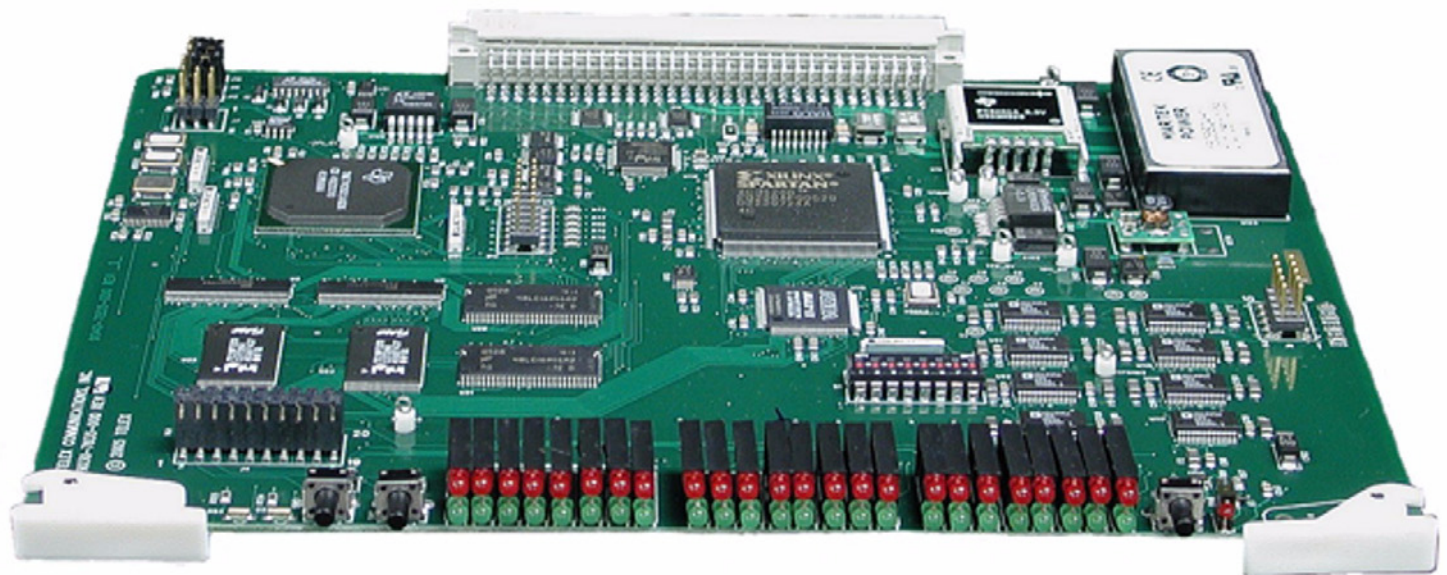


RVON-C
RTS Voice Over Network for Cronus



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WARRANTY NOTICE

See the enclosed warranty card for further details.

CUSTOMER SUPPORT

Technical questions should be directed to:

Customer Service Department
Bosch Security Systems, Inc.
12000 Portland Avenue South
Burnsville, MN 55337 USA
Telephone: 800-392-3497
Fax: 800-323-0498

RETURN SHIPPING INSTRUCTIONS

Customer Service Department
Bosch Security Systems, Inc. (Lincoln, NE)
Telephone: 402-467-5321
Fax: 402-467-3279
Factory Service: 800-553-5992

Please include a note in the box which supplies the company name, address, phone number, a person to contact regarding the repair, the type and quantity of equipment, a description of the problem and the serial number(s).

SHIPPING TO THE MANUFACTURER

All shipments of product should be made via UPS Ground, prepaid (you may request from Factory Service a different shipment method). Any shipment upgrades will be paid by the customer. The equipment should be shipped in the original packing carton. If the original carton is not available, use any suitable container that is rigid and of adequate size. If a substitute container is used, the equipment should be wrapped in paper and surrounded with at least four (4) inches of excelsior or similar shock-absorbing material. All shipments must be sent to the following address and must include the Proof of Purchase for warranty repair. Upon completion of any repair the equipment will be returned via United Parcel Service or specified shipper, collect.

Factory Service Department
Bosch Security Systems, Inc.
8601 East Cornhusker Hwy.
Lincoln, NE 68507 U.S.A.
Attn: Service

This package should include the following:

Qty.	Description	Part No.
1	RVON-C Frontcard	9000-7835-000
1	RVON-C Backcard	9000-7835-100
1	RVON-C User Manual	9350-7835-000

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Description of the RVON-C Voice Over Network Card

Installed directly into the Cronus Intercom frame, the RVON-C provides voice over IP (Internet Protocol) communications for the RTS Cronus intercom system. In general, voice over IP means sending voice information in digital form using discrete packets rather than the traditional telephone network. The RVON-C delivers an integrated solution for connecting custom keypanels to the Intercom Matrix over standard IP networks by supporting 8 channels (ports) of audio IN and OUT.

The RVON-C card supports all standard, hot-swappable and configurable features through Bosch's AZedit configuration software, as well as support for remote keypanels and virtual keypanels via VOIP (voice over IP).

RVON-C supports Bosch Intelligent Trunking over IP. Trunking is a method of using relatively few audio paths for a large number of potential users. Because it is flexible, a trunked system can expand along with your business, to accommodate a growing number of users. RTS' Intelligent Trunking is a proven technology, which provides the same capabilities and ease of use for intercoms - seamless routing and path finding of communications between facilities regardless of distance - as does the long distance telephone system for phone calls.

RVON-C is fully compatible with internationally recognized standards and supports the following protocols: G.711, G.729A, and G.723 (2 speeds).

Features

Installation	The RVON-C card is hot-swappable and installs in any available slot in an Cronus Intercom System. It provides a single RJ-45 Ethernet connection for use with a 10 BASE-T or 100 BASE-TX network. It also has a DB-9 connection for an RS-232 or RS-485 pass-thru port.
8 Channels of Audio IN and OUT	Expands the connectivity of the Cronus intercom by supporting 8 channels (ports) IN and OUT. Each channel has configurable network and bandwidth parameters that can tailored to individual network functions, as well as ancillary data for keypanels and trunking control.
Ethernet Compatible	Fully Ethernet capable. The RVON-C card uses standard Ethernet protocols and is compatible with 10 BASE T or 100 BASE-TX Ethernet compliant devices and networks.
AZedit Configurations	Users have the ability to adjust the audio parameters of each RVON-C channel to optimize the available bandwidth on the network.
Trunk Capable	The RVON-C card supports ancillary data control for use with Telex® Intelligent Trunking.
Addressing	Eight individually addressable audio channels. The RVON-C card can feed simultaneously VOIP (voice over internet protocol) capable keypanels, as well as various other matrix intercom systems.
Pass-Through Serial Port	Provides a virtual serial connection via an IP connection, which, if used while trunking, may eliminate the need for multiple IP resources.

Specifications

DIGITAL

COMPRESSION	BIT RATE	CODING DELAY	PLAYOUT DELAY	BANDWIDTH
G.711	64 K	125 μ s	20-60 ms	160-224kbps
G729A	8 K	10 ms	20-120 ms	32-112kbps
G.723	5.3 K / 6.3 K	30 ms	60-120 ms	29-45 kbps
*Data Rate Depends on Codec Selection				

NOTE: The Payout Delay and Bandwidth depend on the configured amount of audio per packet.

Default Ethernet IP Addresses

TABLE 1. Default Address for the RVON Product Line

Product	Default IP Address	Default Subnet Mask
RVON-I/O	192.168.0.1	255.255.0.0
RVON-8	192.168.0.2	255.255.0.0
RVON-1	192.168.0.3	255.255.0.0
RVON-C	192.168.0.4	255.255.0.0
RVON-16	192.168.0.5	255.255.0.0
GPIO-16	192.168.0.6	255.255.0.0
MCII-e	192.168.0.7	255.255.0.0
Cronus	192.168.0.8	255.255.0.0
Zeus III	192.168.0.9	255.255.0.0

CONNECTIONS - PINOUTS

RJ-45 Ethernet via backcard

RJ-45 PIN	FUNCTION
1	Ethernet TPO +
2	Ethernet TPO -
3	Ethernet TPI +
4	TPO +
5	TPO -
6	Ethernet TPI -
7	TPI +
8	TPI -

DB-9 Serial Port via backcard

DB-9 PIN	FUNCTION
1	N/A
2	RXD, RVON-C Received Data
3	TXD, RVON-C Received Data
4	N/A
5	GND
6	N/A
7	N/A
8	N/A
9	N/A

Power.....5W Typical

Physical8.25" W x 6.25" L

RVON-C JUMPERS and CONNECTIONS

A selectable RS232/485 serial port is at connector J1 Serial (see Figure 2 on page 8) on the backcard. Jumper connections on J10, J11, and J12 (on the front card, see Figure 1 on page 7) select the signal mode on J1.

- When J10, J11, and J12 are jumped from pins 1 to 2 - J1 is configured for RS485.
- When J10, J11, and J12 are jumped from pins 2 to 3 - J1 is configured for RS232.



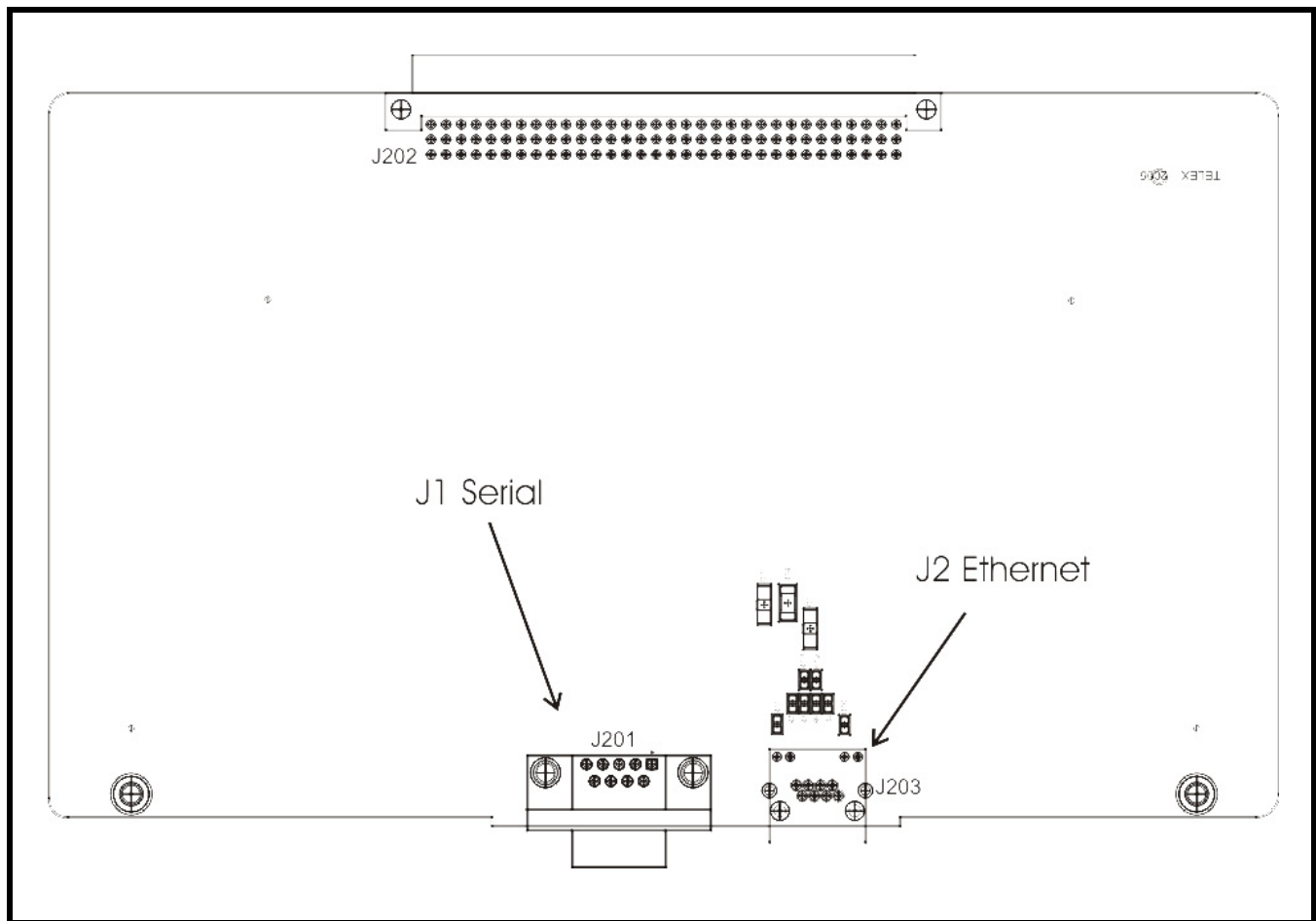


FIGURE 2. Backcard - RVON-C

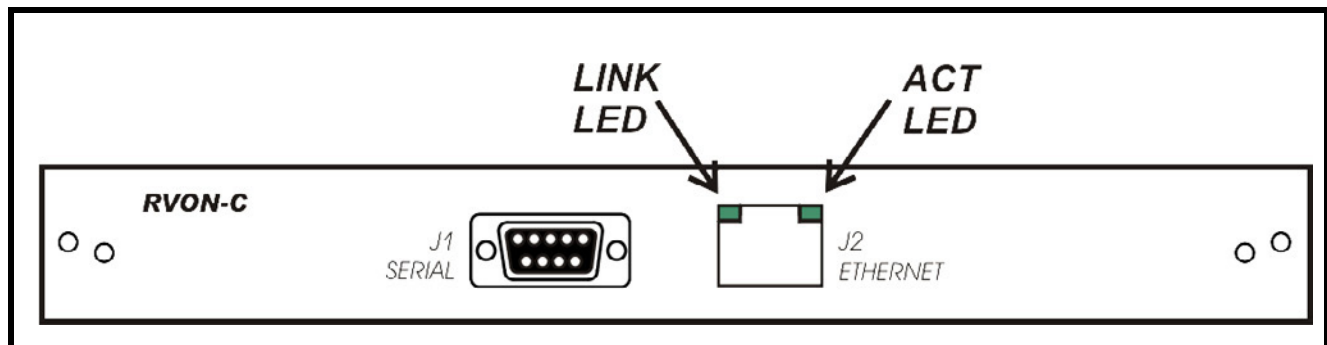


FIGURE 3. RVON-C Backplate

Installation of the RVON-C Card into the Cronus System

When inserting the RVON-C card into the Cronus system, the following considerations need to be made:

- Gently insert the RVON-C card into the correct slot. If the card is forced or twisted while inserting, a pin on the backplane could short or break causing the card to become inoperable.
- When inserting the RVON-C card into the Cronus system, make sure to insert it into a compatible backcard. If the card is inserted into an incompatible backcard, undesirable results can occur.

Addresses and the RVON-C Card

Because the RVON-C has an Ethernet interface, it is required to have a MAC (Media Access Control) address. This is a low level address that contains 48 bits. Do not confuse this address with an IP (Internet Protocol) Address. In order to be IP compliant, all cards must have a unique MAC ID when shipped from the manufacturer. Typically, the MAC ID of a piece of hardware, such as the RVON-C card, has a fixed or static address. Whereas, the RVON-C card's IP Address can change over time.

The MAC Address uniquely identifies each node of a network and interfaces directly with the network media. The RVON-C card has a small 8-pin serial device on the board so that the processor can read the unique MAC Address from. For more information on MAC IDs, contact technical support.

Software Requirements

AZedit	version 3.1 or higher
RVON-I/O	version 1.1.0 or higher
RVON-1	version 1.2.0 or higher
RVON-8	version 1.2.2 or higher
VKP	version 1.1.0 or higher
Master Controller	version 1.3.0 or higher

NOTE: For improved performance, we recommend using a router switch that supports High Priority Packets. For more information on High Priority Packet Router Switches, consult your System Administrator.

Switches and Connections

IMPORTANT: You must remove the card from the frame in order to change any DIP switch settings on the front card, see Figure 1 on page 7).

DIP Switches

- DIP Switch 1** **Closed:** Configuration via AZedit is disabled
 Open: (Default) Configuration via AZedit is enabled.
- Description:** Disables configuration changes via AZedit. AZedit will still be able to view the card configuration and connection status. The configuration can still be changed via the serial and Telnet connections.
- DIP Switch 2** **Closed:** Ignore saved Master Controller configuration
 Open:(Default) Normal Operation
- Description** Ignores the last saved Master Controller configuration.
- DIP Switches 3-4** **Unused - Keep in Open position.**
- DIP Switch 5** **Closed:** Resets the Telnet username and password to their default values:
 User = telex
 Password = password
 Open: (Default) Uses current username and password
- Description:** Enables the user to reset the Telnet Username and Password.
- DIP Switch 6** **Closed:** Enables a serial monitor on the backcard DB9 (J2).
 Open: (Default) Enables a pass-through serial port via the backcard DB9 (J2)
- Description:** Selects DB9 (J2) serial configuration.
- DIP Switch 7** **Closed:** Runs the Boot Download
 Open: (Default) Runs the native flash program.
- Description:** Switches to the boot download flash program. This program is sent with the RVON-C card in case the native flash program becomes corrupt.
- DIP Switch 8** **DEBUG ONLY!**
 WARNING: DIP Switch 8 should always be left in the OFF position. It is reserved for debugging and can have unintended consequences.

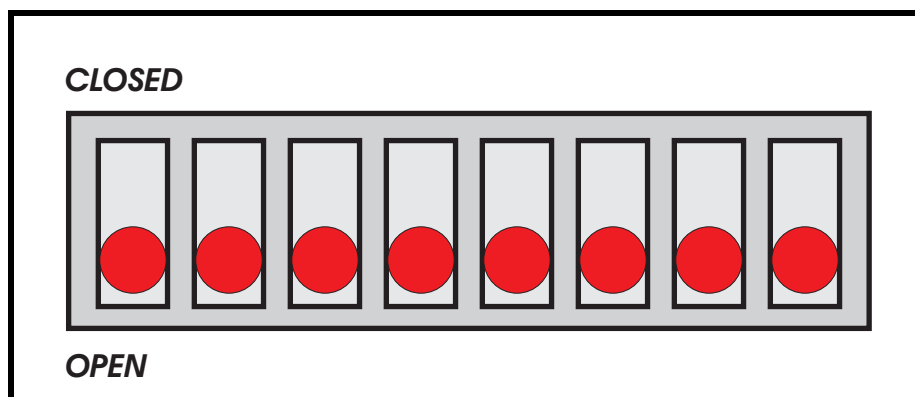


FIGURE 4. RVON-C DIP Switch panel

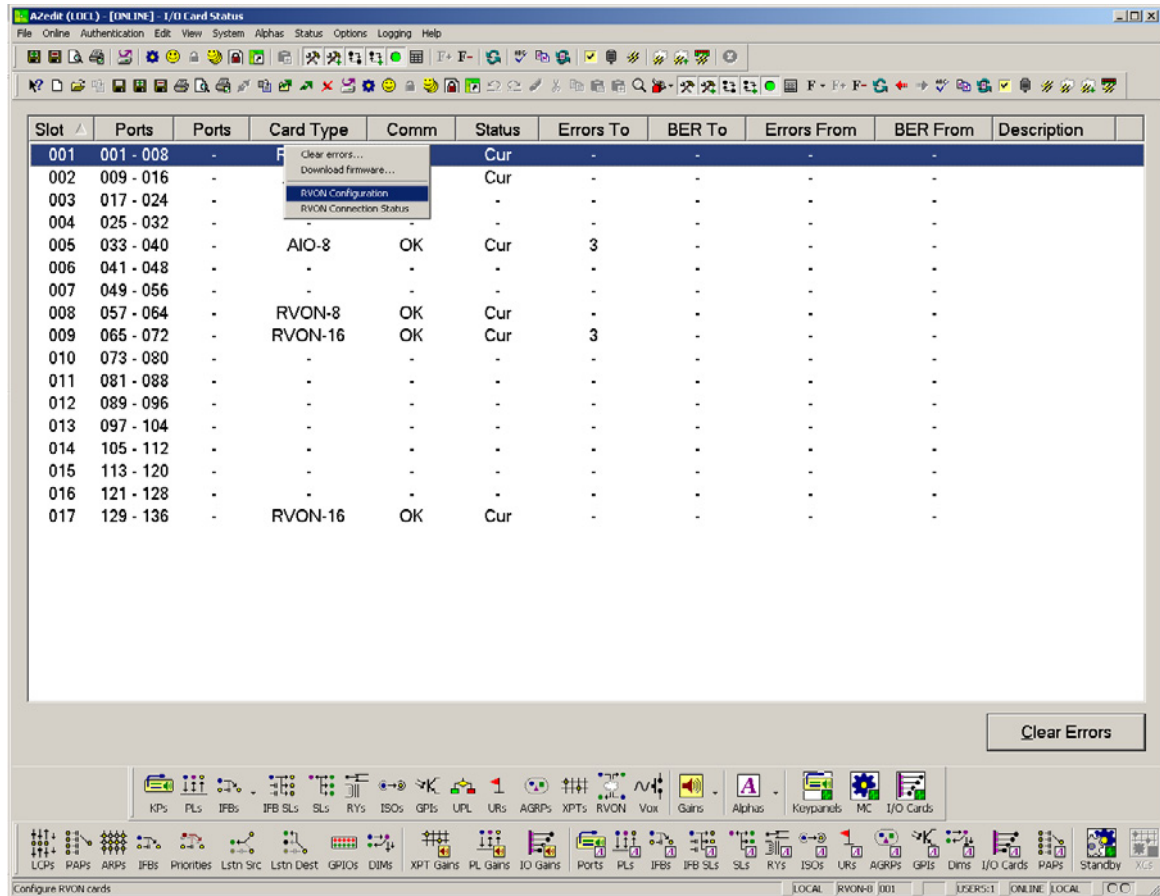
Configuring the RVON-C Card with AZedit

Once the RVON-C card is inserted into the Intercom, AZedit will automatically recognize the card.

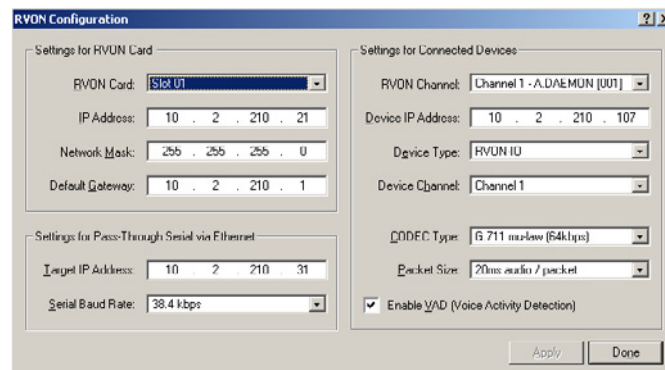
NOTE: Requires intercom firmware and AZedit software that supports RVON cards.

To **configure the RVON-C card**, do the following:

1. From the Status menu, select **I/O Cards**.
The IO Card Status screen appears showing the types of installed cards.



2. Right -click on an RVON-C card, and select **RVON-C Configuration**.
The RVON-C Configuration screen appears.



-
3. From the RVON-C drop down list, select the **slot** in which the RVON-C card resides, if it is not already selected.
 4. In the IP Address field, enter the **IP Address** you have assigned to the RVON-C card.
 5. In the Network Mask field, enter the **Network Mask** of the network to which the RVON-C card is connected.
 6. In the Default Gateway field, enter the **Default Gateway Address** (if applicable) of the network to which the RVON-C card is connected.
A Default Gateway is only required if the RVON-C connections are between LANs.

Under Settings for Pass-Through Serial via Ethernet

7. In the Target IP Address field, enter the **target IP Address** of the device you want to connect to over Ethernet.
8. From the Serial Baud Rate drop down list, select the **baud rate** at which the data is transmitted.

Under Settings for Connected Devices

NOTE: You MUST configure the channel settings on each end of a connection and ensure the same codec and packet size are selected at each end. Remember, the RVON-C card has different channels which can be configured.

9. In the RVON-C Channel drop down list, select the **channel** you want to use to communicate to another device across the network.
10. In the Device IP Address field, enter the **IP Address** of the device to which you want to connect.
11. From the Device Type drop down list, select the **type of device** to which the RVON-C card is connecting.
12. From the Device Channel drop down list, select the **channel** on the device to which the RVON-C card will communicate.
13. From the CODEC Type drop down list, select the **CODEC type** you want to use for this channel.
14. From the Packet Size drop down list, select the **size** of each audio packet.

NOTE: A CODEC is an algorithm used to compress audio. There are 5 Codices supported by Telex: G.711 μ s law, G.711A law, G.729AB, G.723 (5.3k), and G.723 (6.3k). The type of CODEC will dictate the quality of audio you hear and the network bandwidth used. The packet size determines how much audio data is carried across the network in each transmitted packet. The CODEC type and packet size chosen require different amounts of bandwidth from the network (see “Specifications” on page 4). As with the CODEC type, the packet size you choose for the audio transfer will affect the audio you hear and the bandwidth you use over the network. The larger the audio packet you choose to use, the lower the bandwidth used. However, the larger packet size can result in a higher delay and longer gaps if the packet is lost. On the other hand, smaller packet sizes result in larger bandwidth use, but lower delays and smaller gaps if the packet is lost. The Intercom System Engineer and the Network Administrator may want to work together in choosing the CODEC type and packet size suitable for the size of the network, so degradation of network resources does not happen.

15. Select **Enable VAD (Voice Activity Detection)**, if you want to conserve bandwidth when the audio level is below a given threshold.

NOTE: Voice Activity Detection saves network bandwidth by stopping the flow of audio packets when silence is detected. VAD is similar to VOX.

At this point you may choose another channel to configure or choose another card to configure.

16. Once you are completely finished, click **Apply**.
Apply sends all of the changes to all the cards in the intercom, or click Cancel to discard all changes you make.

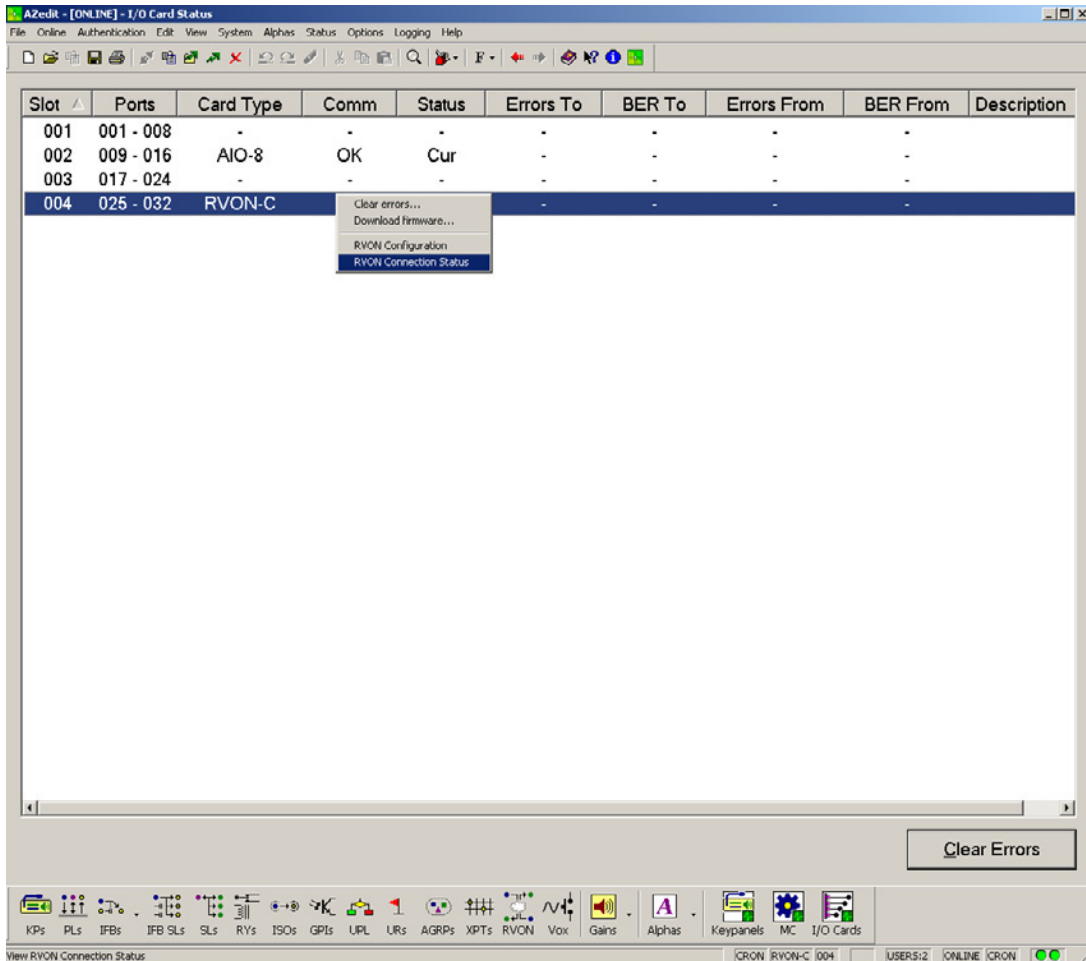
RVON-C Connection Status Screen

The RVON-C connection status screens display information pertaining to RVON-C channel connection. You can only show statistics for one channel on a card at a time.

NOTE: To view the RVON-C Connection Status screens make sure both AZedit and the RVON-C card are on the same Ethernet network. The reason this is important is because the statistics are updated once per second. At this rate of dynamic update, a serial port could not pass this much data effectively.

To **get to the RVON Connection Status screen**, do the following:

1. From the Status menu, select **I/O Cards**.
The IO Card Status screen appears showing the types of installed cards.



2. Right-click the **card** with which you want to work.
A context menu appears.
3. Select **RVON Connection Status**.
The RVON Connections screen appears. The Connection screen contains six pages of information about the selected channel and are described in detail on the following pages.

The image shows a Windows-style dialog box titled "RVON Connection Status". It has a tabbed interface with tabs for "Card / Channel", "Connection", "VOIP", "Network", "Errors", and "Pass-Through". The "Card / Channel" tab is active. Inside the dialog, there are two main sections: "Select Local Card and Channel" and "Remote Connection Information".

Select Local Card and Channel:

- RVON Card: Slot 01 (dropdown menu)
- IP Address: 10.2.210.21 (text field)
- Local Channel: Channel 1 - A.DAEMON [0] (dropdown menu)

Remote Connection Information:

- Device Type: RVON-IO (text field)
- IP Address: 10.2.210.107 (text field)
- Remote Channel: Channel 1 (text field)

At the bottom of the dialog are three buttons: "Clear", "Done", and "Help".

Screen Item	Description
Select Local Card and Channel	
RVON Card	The card for which you want to view the status. From the RVON drop down list, select the card you want to view.
IP Address	Displays the IP (Internet Protocol) Address of the card you select.
Local Channel	One of eight audio channels supported by the RVON-C card. From the Channel drop down list, select the channel for which you want to view the status.
Remote Connection Information	
Device Type	Displays the type of device the RVON-C card is connected to on the other end of the channel.
IP Address	Displays the IP Address of the device connected at the other end of the channel.
Remote Channel	Displays the channel at the other end of the connection that the device is using.

The image shows a software window titled "RVON Connection Status". It has a tabbed interface with tabs for "Card / Channel", "Connection" (which is selected), "VOIP", "Network", "Errors", and "Pass-Through". The "Connection" tab displays a "Connection Information" section with the following fields:

- Attempts / Drops: 0 / 0
- Current Call State: IDLE
- Origination / Termination: REMOTE / REMOTE
- Release Reason: LOCAL ONHOOK
- Connection Duration: 00:00:00
- Compression Algorithm: -
- Audio Packet Size: -
- Voice Activity Detect: -

At the bottom of the window are three buttons: "Clear", "Done", and "Help".

SCREEN ITEM	DESCRIPTION
Attempts / Drops	The number of times a call attempt has been made and dropped. NOTE: The number of attempts should always be one greater than the number of drops.
Current Call State	The state of the connection. There are two connection states: Connected or Idle.
Origination / Termination	Displays which end of the connection originated or terminated the call. Local: RVON-C card Remote: device at the other end of the connection.
Release Reason	Displays why the connection was terminated, for example, congestion, network error, local release, remote release.
Connection Duration	Displays the duration of the connection. This is shown in hh/mm/ss.
Compression Algorithm	Displays what type of configuration the connection is using. This can be different than the original configuration if both ends of the channel are not configured the same. If the configuration is different, these fields will be in red.
Audio Packet Size	
Voice Activity Detect (VAD)	

RVON Connection Status

Card / Channel | Connection | **VOIP** | Network | Errors | Pass-Through

VOIP Playout Statistics

Playout Buffer Size: 40ms

Nominal Playout Delay: 20ms

Average Playout Delay: 0ms

Voice Playout Buffer Underrun: 0

Voice Playout Buffer Overrun: 0

Missing Sequence Packets: 0

Replayed Packets: 0

Average Frame Jitter: 0ms

Clear Done Help

SCREEN ITEM	DESCRIPTION
VOIP Playout Statistics	
Playout Buffer Size	Displays how much audio can be received from the network before packets are lost. This is four times bigger than configured packet size. This is a static system setting.
Nominal Playout Delay	Displays how much audio is collected before playout begins. Playout begins at half the Playout Buffer Size, which is two times the configured packet size. This is a static system setting.
Average Playout Delay	Displays the actual average audio collected before packets are played out. This is measured over the length of the connection.
Voice Playout Buffer Underrun	Displays the number of packet times that packets were not played because the Playout Buffer was empty. NOTE: If VAD is enabled, there will be playout buffer runs because there are no packets being received during silence.
Voice Playout Buffer Overrun	Displays the number of packets that were discarded because the Playout Buffer was full.
Missing Sequence Packet	Displays how many audio packets were missed in the sequence.
Replayed Packets	Displays how many audio packets were replayed.
Average Frame Jitter	Displays the measure of consistency of packet arrival times. Lower jitter is better.

The screenshot shows a window titled "RVON Connection Status" with a tabbed interface. The "Network" tab is selected. Inside the window, there is a "Network Statistics" section containing several data fields, each with a label and a text input box. The fields are: "Voice Playout Packets (Tx / Rx)" with value "0 / 0", "DTMF Relay Packets (Tx / Rx)" with value "0 / 0", "Silence Detection Packets (Tx / Rx)" with value "0 / 0", "Silence Suppressed Packets (Tx)" with value "0", "Packet Interarrival Time (Min / Max)" with value "0 / 0", "Recent Bandwidth Use (Tx / Rx)" with value "0.0 kbps / 0.0 kbps", and "Average Bandwidth Use (Tx / Rx)" with value "0.0 kbps / 0.0 kbps". At the bottom of the window are three buttons: "Clear", "Done", and "Help".

Network Statistics	
Voice Playout Packets (Tx / Rx):	0 / 0
DTMF Relay Packets (Tx / Rx):	0 / 0
Silence Detection Packets (Tx / Rx):	0 / 0
Silence Suppressed Packets (Tx):	0
Packet Interarrival Time (Min / Max):	0 / 0
Recent Bandwidth Use (Tx / Rx):	0.0 kbps / 0.0 kbps
Average Bandwidth Use (Tx / Rx):	0.0 kbps / 0.0 kbps

SCREEN ITEM	DESCRIPTION
Network Statistics	
Voice Playout Packets (Tx/Rx)	Displays the number of voice packets transmitted and received from the other side of the connection.
DTMF Relay Packets (Tx/Rx)	Displays the number of DTMF (dual tone multiple frequency) relay packets transmitted and received. DTMF relay packets are a bandwidth and quality saving feature within the RVON-C card.
Silence Detections Packets (Tx/Rx)	Displays the number of times a silence detection packet has been sent or received. VAD (voice activity detection) must be enabled.
Silence Suppressed Packets (Tx)	Displays the number of packets never sent because the packets contained silence.
Packet Interarrival Time (Min/Max)	Displays the minimum and maximum time elapsed between packets being sent.
Recent Bandwidth Use (Tx/Rx)	Displays the amount of bandwidth used in Kbytes/sec over the length of the call. This is calculated by the number of voice packets transmitted and received over the last 10 seconds.
Average Bandwidth Use (Tx/ Rx)	Displays the amount of bandwidth used in Kbytes/sec over the length of the call. This is calculated by the number of voice packets transmitted and received and the length of the connection.

The image shows a software window titled "RVON Connection Status". It has a tabbed interface with tabs for "Card / Channel", "Connection", "VOIP", "Network", "Errors", and "Pass-Through". The "Errors" tab is currently selected. Inside this tab, there is a section titled "Error Counts" which contains seven rows of labels and text boxes, all displaying the value "0":

- Invalid Headers: 0
- Invalid MAC Address: 0
- Invalid SSRC: 0
- Invalid Payload: 0
- Invalid Destination: 0
- Lost Packets: 0
- DSP to Micro Overrun: 0

At the bottom of the dialog, there are three buttons: "Clear", "Done", and "Help".

SCREEN ITEM	DESCRIPTION
Error Counts	
Invalid Headers	Displays how many IP packets could not be parsed.
Invalid MAC Address	Displays how many invalid MAC addresses tried to connect.
Invalid SSRC	Displays the number of packets with an invalid SSRC.
Invalid Payload	Displays how many incorrectly formatted packets were received.
DSP to Micro Overrun	Displays the number of packets that were lost because the Micro was too busy to receive.
Invalid Destination	Displays how many invalid destinations were received.
Lost Packets	Displays how many packets were lost.

Screen Item	Description
<i>SERIAL TO ETHERNET</i>	The Serial to Ethernet information shows the serial data that is received on the serial connection and transferred to the Ethernet address of the card to which the serial data is sent.
Bytes Transferred	Displays the number of bytes transferred from the serial connection to Ethernet.
Bytes Lost	Displays the number of bytes that could not be transferred.
Errors	Displays the number of errors that occurred during transfer.
Tx IP Address	Displays the IP address of the card the serial data is sent
Baud Rate	Displays the baud rate of the serial connection.
<i>ETHERNET TO SERIAL</i>	The Ethernet to Serial information shows the serial data that is received on the Ethernet connection and transferred to the serial connection.
Bytes Transferred	Displays the number of bytes that have been transferred to the serial port.
Bytes Lost	Displays the number of bytes that could not be transferred.
Errors	Displays the number of errors that occurred during transfer
Rx IP Address	Displays the IP Address from which data was last received via Ethernet (this address should match the Tx IP Address).
Unexpected Bytes	Displays the number of unexpected bytes of data. Unexpected bytes is data that has come from any IP address that is not the Tx IP Address. The bytes of data are considered unexpected bytes and are not transmitted.

View RVON-C Status from Cronus Front Panel

Not only are you able to view at the status of the RVON-C from AZedit, but now you can also view the status of your card from the front panel display on the Cronus system.

To **access RVON-C status from the Cronus front panel**, do the following:

1. On the front of the Cronus, tap either of the **selector knobs**.
The top-level menu appears.
2. Turn either selector knob to display **Status**.
3. Tap the **selector knob**.
The Status sub-menu appears.
4. Turn either selector knob to display **RVON-C**.
5. Tap the **select knob**.
Slots available appears.

NOTE: There are four slots maximum in each Cronus for RVON-C cards. Each RVON-C card has 8 channels of audio IN and OUT. Slots that are connected to an RVON-C card will have an arrow in the front panel display, otherwise a dot will appear next to the slot.

Slot 2: 9-16	Slot 4: 25-32
Slot 1: 1-8	Slot 3: 17-24

If you have more than one Cronus linked together, the slots will continue numbering slot 5, slot 6, and so on.

6. Turn the selector knob to select the desired **slot**.
7. Tap the **select knob**.
Ethernet Status, Serial Status, and VoIP Channel Status appears. See Table 2 on page 21 for description of each status.
8. Turn the selector knob to the desired **status**.
9. Tap the **selector knob**.

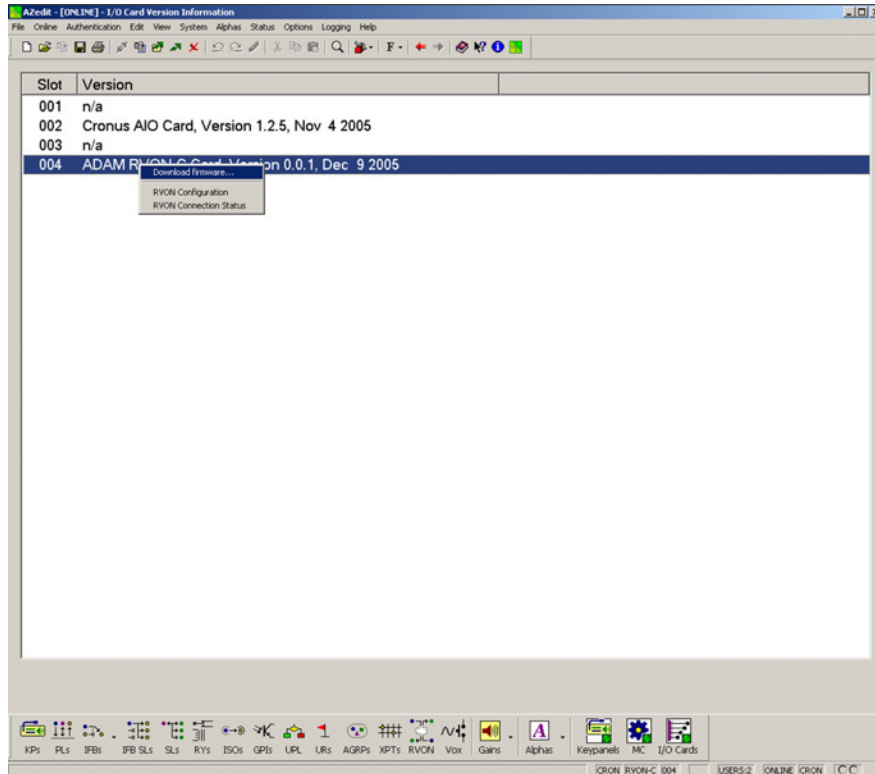
TABLE 2. RVON-C status descriptions

Action	Display	
When Ethernet is selected:		
	Link Up - Displays whether the Ethernet link is active or inactive. Link Up = Active, Link Down = Inactive Speed - Displays the connection speed in mbps. Can be either 10 mbps or 100 mbps Mode - Displays whether the connection is Half Duplex (data moves in one direction) or Full Duplex (data moves in both directions). Auto-Negotiate - Automatically determines the Ethernet speed and mode, and then adjusts settings accordingly.	
When Serial is selected:		
	IP - Displays the IP Address of where the transfer is being sent. Baud - Displays the connection speed of the RVON-C. To Net - Displays the number of bytes that have been transferred from the serial port. To Ser - Displays the number of bytes that have been transferred to the serial port.	
When VoIP Channel is selected		
	VoIP.	- displays the channel connection status to other RVON devices. The channel connection shows connections to RVON-8, RVON-I/O, RVON-1, RVON-C, and VKP. Each dot (or checkmark) represents a channel connection. There are eight channel connections for each RVON-C card. If a dot (•) is seen in the display, this means that the channel is not connected to a RVON device. If a checkmark (✓) is seen in the display, this means that the channel is connected to a RVON device.
	Panels	- displays whether or not there is a keypanel connected at the other end of the channel connection. Each dot (or checkmark) represents a channel connection. There are eight channel connections for each RVON-C card. If a dot (•) is seen in the display, this means that the channel is not connected to a keypanel. If a checkmark (✓) is seen in the display, this means that the channel is connected to a keypanel.
	NOTE: Channels are ordered from left to right.	

Download RVON-C Firmware through AZedit

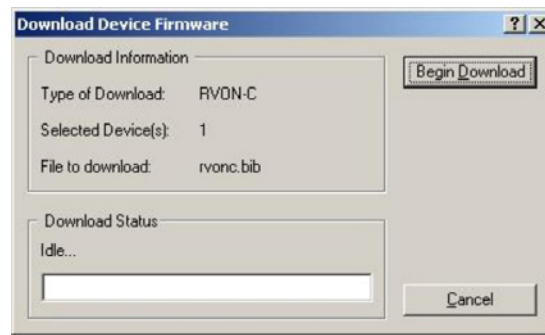
NOTE: AZedit sends the program directly to the RVON-C card over Ethernet. This is different from other I/O cards that receive the firmware from the Master Controller. For this reason, verify the PC running AZedit is on the same network as the RVON-C card. If it is not, AZedit will not be able to find the RVON-C card. To test the connection, ping the RVON-card from a command line. For more information on testing for a connection see Appendix A.

1. Open **AZedit**.
2. From the Status menu, select **Software Versions**, then I/O Cards.
The I/O Card Version Information screen appears show the occupied slots in the system.

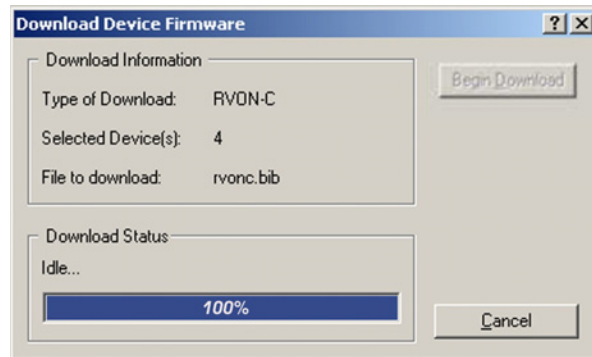


3. Highlight the **Version** to be updated.
You may select more than one version at a time by holding the CTRL key down while you select.
4. Right-click the highlighted selections and select **Download Firmware**.
The Firmware Download Window appears.
5. Using the browse feature, browse to the **file to be downloaded**.

6. Click **Open**.
The Download Device Firmware window appears.

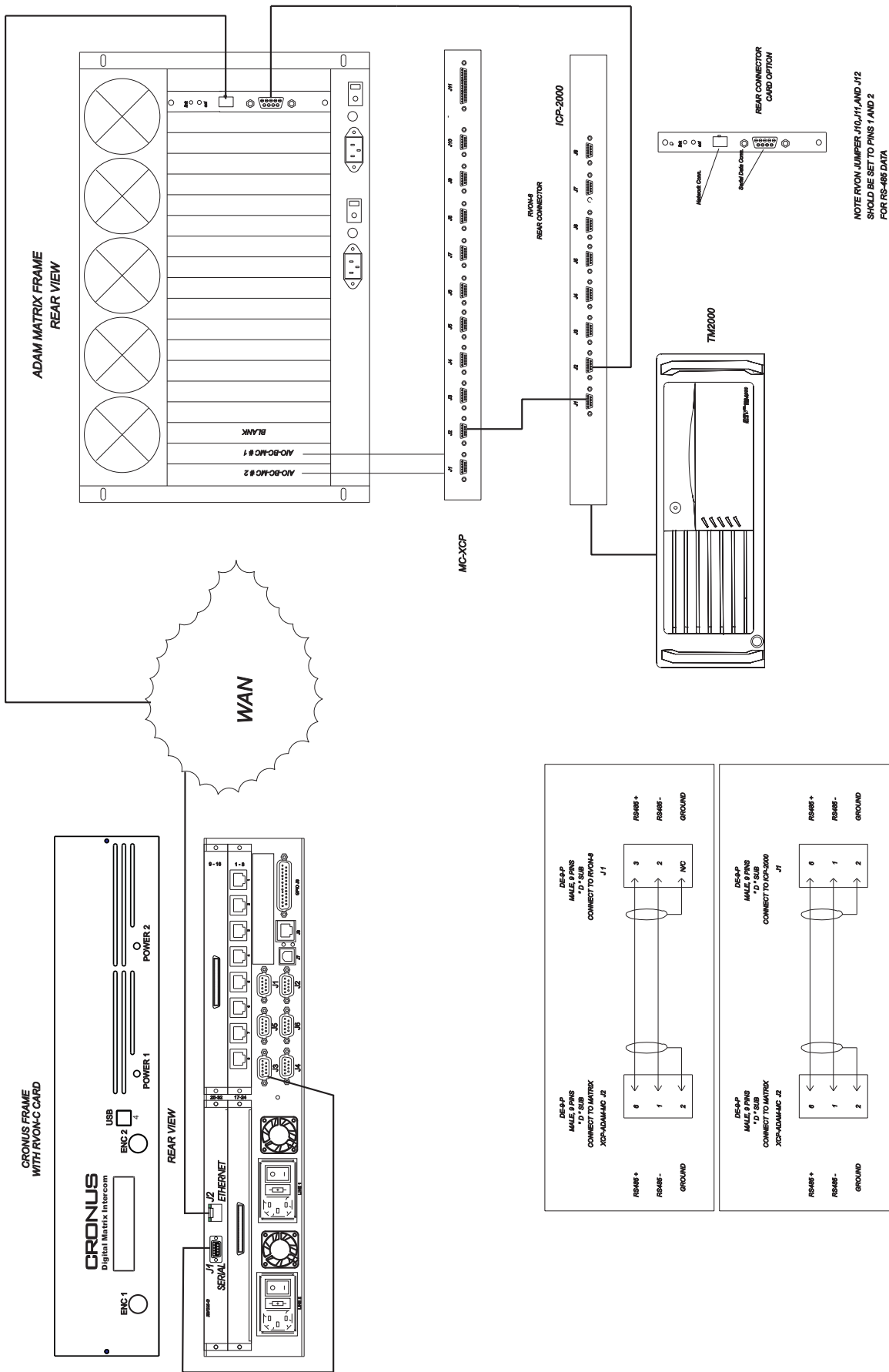


7. Click **Begin Download**.
The download begins.



8. Click **OK**.
The RVON-C firmware download is complete. This takes a minute or two to occur.
9. Verify the version upgrade in the I/O Card Version Information Window is correct.

WARNING: Do **NOT** reset the Master Controller. Do **NOT** power down the frame or pull the RVON-C card(s) from the frame until you have verified the new version information from AZedit. If the card loses power while reprogramming the on-board flash memory, the card may need to be returned to the Lincoln service department.



RVON-C Card

Serial Port Programming

RVON Serial and Telnet Commands

RVON card programming can be done via direct serial or telnet connection. There are several physical connections to an RVON board:

- Direct serial through custom debug cable (J7 6-pin bottom front)
The customer debug cable always functions as the general-purpose debug tool.
- Backcard DB-9 J1
The backcard DB-9 (must be disabled/enabled via a DIP Switch because it can also be used for serial port pass-through. The backcard DB-9 can be used for a debug terminal when DIP switch 6 is switched to the **Closed** position.
- Backcard RJ-45 J2(Telnet Only)

Setup

Serial Port	38.400 baud, No-flow control
Telnet	IP Address, port 23

RVON-C Revision 1.00.02

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Flash File System initialized.

DIP Switch settings:....XXXX

Configuration via AZedit disabled (via DIP Switch 1 on)

Back card UART enabled for pass-through serial (via DIP Switch 6 off)

Boot downloader disabled (via DIP Switch 7 off)

Autoload enabled (via DIP Switch 8 off)

Monitor Revision 1.00.02
Monitor Compilation time Oct 18 2005, 14:33:52
Processor ID / Revision 0x80 (4Kc) / 0x05
Avalanche Device Type Avalanche-I, Revision 1.3
Memory Controller Revision 1.204
Endianness Big
External Memory rate Full
CPU Frequ 8 MBytes
RAM size 64 MBytes
First free RAM address 0x9401f1a8
PLL Mode Operating 2.50X

-

Press any key to abort OS load, or wait 1 seconds for OS to boot...

** Defragmenting File System and Environment flash area(s) **

Reading flash file system... No deleted flash file entries found.

Reading environment flash space... Complete.

FlashEraseBlock(b07f8000);

..

Copying environment to flash... Complete.

Loading file /bin/telex1 from FFS

PC: 94020000

FTP done!, PC: 94020000

Target Name: vxTarget

Attached TCP/IP interface to emac unit 0

Attaching network interface lo0... done.

0x97e796f0 (tNetTask): Link is down on EMAC A.

NFS client support not included.

Adding 5160 symbols for standalone.

appCreate: autoBootLevel=2

MXP environment is created.

Creating RVON application...

-> Bringing DSP subsystem out of reset...

DSP Daughtercard type is set to NONE - No DSP Daughtercard Found

0000004883 - ROOT: FPGA Version = ff00

0000004890 - ROOT: Channel 2 Remote IP Address is unconfigured

0000004892 - ROOT: Channel 3 Remote IP Address is unconfigured

0000004894 - ROOT: Channel 4 Remote IP Address is unconfigured

0000004895 - ROOT: Channel 5 Remote IP Address is unconfigured

0000004897 - ROOT: Channel 6 Remote IP Address is unconfigured

0000004898 - ROOT: Channel 7 Remote IP Address is unconfigured

About to create Idle Task

About to create Measurement Task

Idle Measurement Tasks created

0000004931 - SMGR: tcid 0, expecting remote device connection

0000004931 - SMGR: tcid 0, added to new socket for device 0

0000004931 - SERV: in0000005049 - DSPA: DSP 0,Image 0:Download done!

0000005055 - DSPA: DSP 1,Image 0:Download done!

0000005155 - NMM: ATPM Update Database Granted

0000005255 - NMM: ATPM Configured for RVON operation

0000005255 - NMM: ATPM Update database done

0000005258 - NMM: 0, states: oper=NORMAL, admin=NORMAL, call=IDLE

0000005259 - NMM: 1, states: oper=NORMAL, admin=NORMAL, call=IDLE

0000005260x97e796f0 (tNetTask): Link is up on EMAC A: 100 MBps and FULL duplex.

0000005763 - RVON: port 0, requesting call permission

0000005763 - UDPT: error - CALL_REQUEST: don't send to an RVON-1 or RVON-IO till
ports known

0000005813 - RVON: port 1, requesting call permission

0000005813 - RVON: port 1, call permission granted, initiate call

0000005814 - RVON: p: CBRX_RVON_ALPHAS

0000005832 - FNRX: CBRX_ANALOG_TRIM

0000005832 - FNRX: CBRX_POLL_DELAYS, ignored

0000005833 - NMM: 1, states: oper=NORMAL, admin=NORMAL, call=SEIZED

0000005833 - NMM: 1, states: oper=NORMAL, admin=NORMAL, call=SETUP

0000005834 - FNRX: CBRX_VOX_PARAMS

Access Serial Command Mode

There are many different serial port commands supported from here but it is NOT recommended that any be used **EXCEPT**:

dbgcmd

1. Type “**dbgcmd**”, then press **Return**.
This places the serial port into the MXP> (MXP command mode)

The MXP Command Mode is the only mode that will be used. The table below is a list of commands supported from the MXP Shell Prompt.

Serial Command Table

TABLE 3. Serial Command Table

Command	Variable 1	Variable 2	Description
set rvon			Help screen which lists all “set rvon” commands.
set rvon	ip_addr	X.X.X.X	Set the IP Address for the RVON Card.
set rvon	netmask	X.X.X.X	Set network mask for the RVON Card.
set rvon	gateway	X.X.X.X	Set the gateway IP Address for the RVON-8 card.
set rvon	user	abcdefg	Set the RVON user name for telnet access. <i>Default “telex”</i>
set rvon	password	abcdefg	Set the RVON password for telnet access (8-40 characters). <i>Default “password”</i>
set rvon	vad_threshold	[adaptive #]	Set the VAD threshold (silence detection) Adaptive refers to auto-select. The # can be -20 to +10dBm.
set channel [chan]			Help screen which lists all “set tcid” commands (TCID 0-7).
set channel [chan]	dest_ip	X.X.X.X	Set the destination IP Address for this particular RVON_Channel (same as tcid).
set channel [chan]	dest_type	X	dest_type X = 0 (rvon-8 or rvon-C), 1 (rvon-1), 2 (rvon-I/O).
set channel [chan]	chan_codec	X	Set the profile to use which includes the compression codec see below (0-27).
set channel [chan]	onhook		Force the channel to disconnect the port.
set channel [chan]	offhook		Force the channel to connect the port.
set emac auto*			Enables auto-negotiation of the Ethernet interface configuration.
set emac 10 half			Configures the Ethernet interface for 10Mbps half duplex.
set emac 10 full			Configures the Ethernet interface for 10Mbps full duplex.
set emac 100 half			Configures the Ethernet interface for 100 Mbps half duplex.
set emac 100 full			Configures the Ethernet interface for 100 Mbps full duplex.
set serial	ip_addr	X.X.X.X	Set the destination IP Address for this serial pass-through port.
set serial	baud	X	Set the baud rate to use: 50 through 115000.
activate			Must do an activate command to cause changes to take effect.
show rvon			Display current settings
show serial			Display current settings

TABLE 3. Serial Command Table

Command	Variable 1	Variable 2	Description
show channel [chan]			Display current settings
show emac			Display current settings

RVON-C Default Setup

Every attempt is made to ensure the board is shipped from the factory containing the following:

All are “set rvon” commands

VARIABLE	ENVIRONMENT NAME	DEFAULT VALUE	DESCRIPTION
ip_addr	EMACA_IPADDR	x.x.x.x	IP Address for the RVON-C Card
netmask	EMACA_NETMASK	255.255.255.0	Network Mask for the RVONC card
gateway	EMACA_GW	none	Gateway IP Address for the RVON-C Card
serial_ip	RVON_SERIAL_IP	none	Pass-thru serial port IP Address for the RVON-C Card
serial_baud	RVON_SERIAL_Baud	9600	Set the pass-thru serial port baud rate for the RVON-C Card
user	RVON_USER	telex	RVON-C user name for telnet access
password	RVON_PASSWORD	password	RVON-C password for telnet access (8-40 characters)
vad_threshold	RVON_THRESHOLD_VAD	10	VAD Threshold

There are more parameters that the software will auto-configure if they have not been previously setup. The user can also set these parameters, in which case the software would not modify but take them as they are.

All are “set chan #” commands because they are for each audio channel.

VARIABLE	ENVIRONMENT NAME	DEFAULT VALUE	DESCRIPTION
dest_ip	RVON_DEST_IP_#	X.X.X.X	Destination IP Address for this particular RVON_CH
dest_type	RVON_DEST_TYPE_3	X	Destination Type Y= 0 (RVON-C), 1 (rvon-1), 2 (rvon-I/O)
dest_chan	RVON_DEST_CHAN_#	X	Destination Channel - what port of far end (0-7)
chan_codec	RVON_CHAN_CODEC_#	X	Profile to use (previous coding table)

Typing, “pintenv”, then pressing Return from an RVON-C boot code or “sys-printenv” from the MXP Debug System Prompt may show these commands. The Environment name is listed because this is the label used by the software

IMPORTANT!: If the user is attempting to do a “setenv” to change a parameter from the RVON-C boot code, the Environment Name must be used and NOT the “set rvon variable” name.

RVON-C Quick Start

This guide explains briefly how to install and configure an RVON-C card in a Cronus system. It contains the following sections:

1. Install the Front card and the Back card into Cronus
2. Connect Ethernet
3. Connect to Cronus frame in AZedit
4. Configure the RVON-C card
5. Configure the devices the card will connect with.
6. Begin Operation.

NOTE: If you are connecting using Serial Pass-Through Port, “Setting up a Serial Pass-Through Port Connection or Serial Connection” on page 35

Install Front and Back Cards in Cronus

When inserting the RVON-C card into Cronus, the following considerations need to be made:

- Gently insert the RVON-C card into the correct slot. If the card is forced or twisted while inserting, a pin on the backplane could short or break causing the card to become inoperable.
- When inserting the RVON-C card into Cronus, be sure to insert it into a compatible backcard. If the card is inserted into an incompatible backcard, undesirable results can occur.

Plug in Ethernet

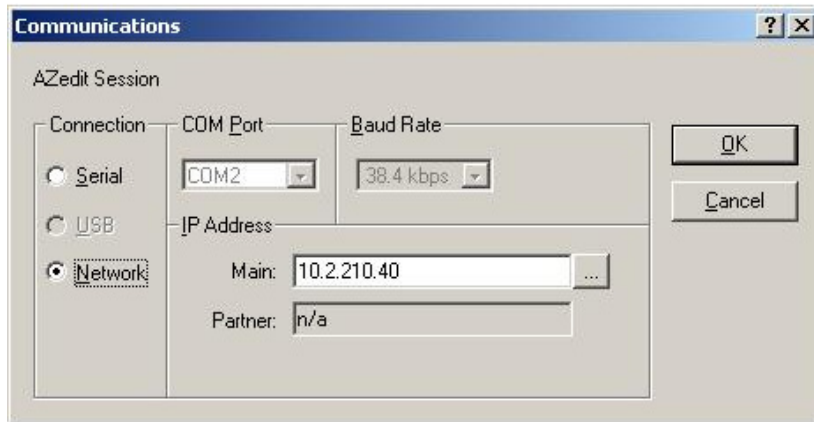
Verify that there is an Ethernet connection from the RVON-C card (J2 Ethernet on the back of the Cronus) to the network.

Launch AZedit and Connect to the Cronus Frame

NOTE: You can connect to Cronus using a Serial, USB or Network Connection. The following instructions show how to connect using a Network connection. For more information on configuring the network connection for the Cronus, see the Cronus User Manual (9350-7770-000).

To connect to the Cronus system from AZedit, do the following:

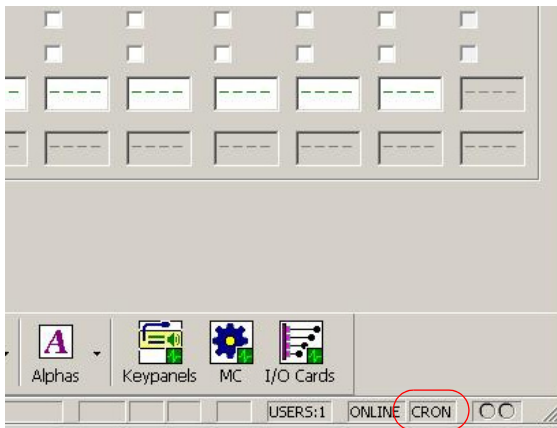
1. From the Options menu, select **Communications**.
The Communications screen appears.



2. Verify that **Network** is selected.
3. Press the **browse** button next to the Main IP Address field.
The Available Intercoms screen appears.



4. Highlight **Cronus** in the Intercoms window and click **OK**.
5. Click **OK** when the Configuration Change message appears.
6. You will now see CRON in the lower right hand corner of the AZedit application.



Configure the RVON-C Card

Once you have a connection to Cronus, you are now ready to configure the RVON-C card within the Cronus system.

To **configure the RVON-C Card**, do the following:



1. From the Navigation bar at the bottom of the AZedit application, click the **RVON** button.
The RVON Configuration screen appears.

The RVON Configuration dialog box is a standard Windows-style window with a title bar and a close button. It is divided into three main sections: "Settings for RVON Card", "Settings for Pass-Through Serial via Ethernet", and "Settings for Connected Devices". The "Settings for RVON Card" section includes fields for "RVON Card" (a dropdown menu showing "Slot 04"), "IP Address" (10 . 2 . 210 . 183), "Network Mask" (255 . 255 . 0 . 0), and "Default Gateway" (10 . 2 . 210 . 2). The "Settings for Pass-Through Serial via Ethernet" section includes fields for "Target IP Address" (10 . 2 . 210 . 29) and "Serial Baud Rate" (38.4 kbps). The "Settings for Connected Devices" section includes fields for "RVON Channel" (Channel 1 - N025 [025]), "Device IP Address" (10 . 2 . 210 . 162), "Device Type" (RVON-1), "Device Channel" (Channel 1), "CODEC Type" (G.711 mu-law (64kbps)), "Packet Size" (10ms audio / packet), and a checked checkbox for "Enable VAD (Voice Activity Detection)". At the bottom right are "Apply" and "Done" buttons.

2. From the RVON-C drop down list, select the **slot** in which the RVON-C card resides, if it is not already selected.
3. In the IP Address field, enter the **IP Address** you have assigned to the RVON-C card.
4. In the Network Mask field, enter the **Network Mask** of the network to which the RVON-C card is connected.
5. In the Default Gateway field, enter the **Default Gateway Address** (if applicable) of the network to which the RVON-C card is connected.
A Default Gateway is only required if the RVON-C connections are between LANs or WANs.

Under Settings for Pass-Through Serial via Ethernet

6. In the Target IP Address field, enter the **target IP Address** of the device you want to connect to over Ethernet.
7. From the Serial Baud Rate drop down list, select the **baud rate** at which the data is transmitted.

Under Settings for Connected Devices

NOTE: You **MUST** configure the channel settings on each end of a connection and ensure the same codec and packet size are selected at each end. Remember, the RVON-C card has different channels which can be configured.

8. In the RVON-C Channel drop down list, select the **channel** you want to use to communicate to another device across the network.
9. In the Device IP Address: field, enter the **IP Address** of the device to which you want to connect.

-
10. From the Device Type drop down list, select the **type of device** to which the RVON-C card is connecting.
 11. From the Device Channel drop down list, select the **channel** on the device to which the RVON-C card will communicate.
 12. From the CODEC Type drop down list, select the **CODEC type** you want to use for this channel.
 13. From the Packet Size drop down list, select the **size** of each audio packet.

NOTE: A CODEC is an algorithm used to compress audio. There are 5 Codices supported by Telex: G.711 μ s law, G.711A law, G.729AB, G.723 (5.3k), and G.723 (6.3k). The type of CODEC will dictate the quality of audio you hear and the network bandwidth used. The packet size determines how much audio data is carried across the network in each transmitted packet. The CODEC type and packet size chosen require different amounts of bandwidth from the network (see “Specifications” on page 4). As with the CODEC type, the packet size you choose for the audio transfer will affect the audio you hear and the bandwidth you use over the network. The larger the audio packet you choose to use, the lower the bandwidth used. However, the larger packet size can result in a higher delay and longer gaps if the packet is lost. On the other hand, smaller packet sizes result in larger bandwidth use, but lower delays and smaller gaps if the packet is lost. The Intercom System Engineer and the Network Administrator may want to work together in choosing the CODEC type and packet size suitable for the size of the network, so degradation of network resources does not happen.

14. Select **Enable VAD (Voice Activity Detection)**, if you want to conserve bandwidth when the audio level is below a given threshold.

NOTE: Voice Activity Detection saves network bandwidth by stopping the flow of audio packets when silence is detected. VAD is similar to VOX.

At this point you may choose another channel to configure or choose another card to configure.

15. Once you are completely finished, click **Apply**.
Apply sends all of the changes to all the cards in the intercom, or click Cancel to discard all changes you make.

Configure the Devices Connected to the RVON-C card

See the device user manual for specific configuration instructions.

Setting up a Serial Pass-Through Port Connection or Serial Connection

If you plan to pass data using either a Serial Pass-Through or Serial Connection you will need to set the DIP switches and jumpers to reflect which connection you will want to use.

NOTE: When making adjustments to the DIP switches and jumpers, you will need to take the front card out of Cronus.

To use **Serial Pass-Through**, do the following:

1. Set DIP Switch 6 to the **OPEN** position
2. Set the serial protocol, either RS232 or RS485.
 - For RS232, jumper **pins 2 & 3** of J10, J11, and J12
 - For RS485, jumper **pins 1 & 2** of J10, J11, and J12
3. Once you have set the correct configuration, **replace the RVON-C into Cronus** and hook the DB-9 connector to the RVON-C backcard.

To use the **Serial connection**, do the following:

1. Set DIP Switch 6 to the **CLOSED** position
2. Set the serial protocol, either RS232 or RS485.

-
- For RS232, jumper pins 2 & 3 of J10, J11, and J12
 - For RS485, jumper pins 1 & 2 of J10, J11, and J12
3. Once you have set the correct configuration, **replace the RVON-C into Cronus** and hook the DB-9 connector to the RVON-C backcard.
 4. Use Table 3, “Serial Command Table,” on page 29 to configure your RVON-C card.

Basic Network Configuration

Basic Network Configuration

This section covers basic network configuration set-up and testing. Also covered are basic concepts and operations, including the difference between LAN and WAN networks and how IP Addressing is used.

In a networked environment, such as a company, typically there are many computers connected together using a **router** or a **switch**. In larger companies, there may be several different routers distributed in buildings and plant locations. A router allows any LAN-side computer to communicate with other computers and devices outside the LAN (local area network). Routers send data packets from one place to another place on a network. routers use network addresses to route packets to the correct destination. For example, in a TCP/IP network, the IP (internet protocol) address of the network interface is used to direct router destinations.

Because routers help computers inside the LAN “talk” with computers outside of the LAN, the security of a company’s LAN may be compromised by gaps of open ports in the router. Security measures may have been instituted to compensate for these vulnerabilities. Consult you network administrator to learn about the security measures taken to protect your network. **VPN**, or virtual private network, is one such security measure to protect the intelligence of the LAN. A computer outside the LAN must have an address or key known by the VPN to allow access to the LAN. Many companies use a VPN to connect two different LANs, thus allowing the transfer of data between two networks.

LAN (local area network) vs. WAN (wide area network)

LOCAL AREA NETWORK

Simply put, a LAN is a computer network that connects a relatively small area (a single building or group of buildings). Most LANs connect workstations and computers to each other. Each computer (also known as a “node”), has its own processing unit and executes its own programs; however, it can also access data and devices anywhere on the LAN. This means many users can access and share the same information and devices. A good example of a LAN device is a network printer. Most companies cannot afford the budgetary or hardware expense of providing printers for each of its users; therefore, one printer (or device) is placed on the LAN where every user can access the same printer.

The LAN uses IP Addresses to route data to different destinations on the network. An IP Address is a 32-bit numeric address consisting of four numbers separated by periods (for example, 1.160.10.240).

NOTE: For more information on IP Addresses, see you local network administrator.

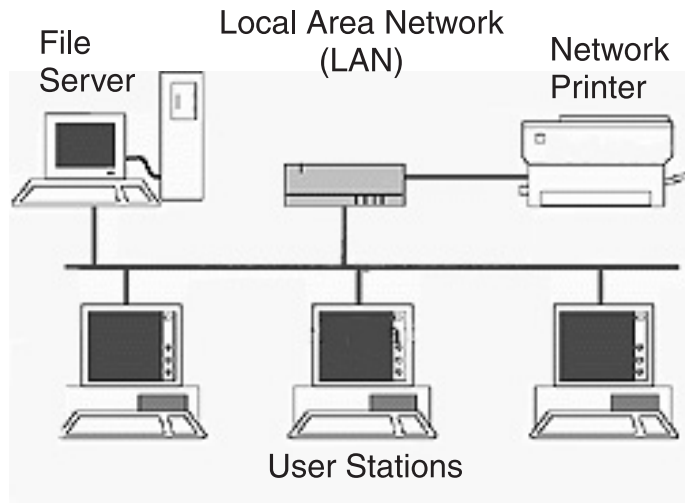


FIGURE 5. Local Area Network Diagram

WIDE AREA NETWORK

A wide area network (WAN) connects two or more LANs and can span a relatively large geographical area. For example, Telex Headquarters in Burnsville, MN is connected to several branch offices in Nebraska and Arkansas over a WAN. The largest WAN in existence is the Internet.

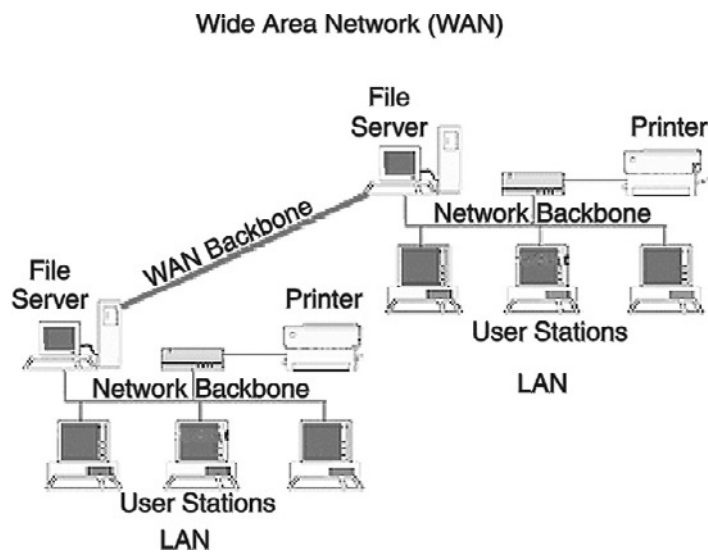


FIGURE 6. Wide Area Network Diagram

ACCESSING THE WIDE AREA NETWORK (WAN)

Figure 3 shows LAN IP Addresses using a common IP Address, 10.2.100.X (192.168.X.X is another common address). Most devices are shipped with these addresses as its default. It is recommended to use these addresses for LANs.

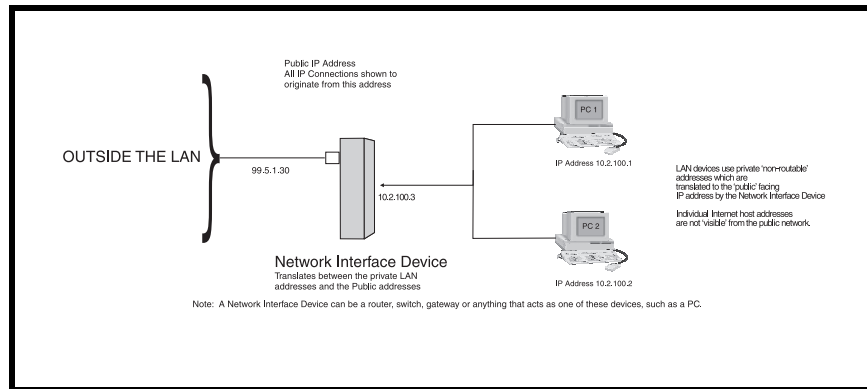


FIGURE 7. Network Address Translation

NETWORK ADDRESS TRANSLATION (NAT)

Using the initial IP Address, then converting it to a valid WAN IP Address is how the network address translation works, in theory. Once the IP address is changed, it is up to the network interface device (such as a router, gateway, switch, etc.) to keep track of which computers are talking on which ports. For example, if two local devices (PC1 and PC2 in Figure 3) both wanted to talk via port 1031, then the network interface device would have to change one of the port requests to the next available port, 1032.

PORTS

In general, a network port is an endpoint to a logical connection. The port number identifies what type of port it is. For example, port 80 is used for HTTP traffic. When you type an address into the *address bar* of a web browser, your computer goes to find an IP Address for the url you are requesting (<http://www.telex.com>). To obtain this address, the computer contacts a DNS server (Domain Name Server). Once the IP Address is found, it tries to connect to the http port of the network device (port 80). See Table 1 for a list of the more well-known port numbers.

Each network device can be set-up to respond or not respond to the various ports. The function of responding or “hosting a service” is called “serving”.

TABLE 4. Packet Translation

Packet before Translation					Packet after Translation			
	Source		Destination		Source		Destination	
	IP Address	Port Number	IP Address	Port Number	IP Address	Port Number	IP Address	Port Number
To Internet	10.2.100.2	1031	192.156.136.22	80	99.5.1.30	1031	192.156.136.22	80
From Internet	192.156.136.22	80	99.5.1.30	1031	192.156.136.22	80	10.2.100.2	1031

If a second workstation on the LAN wants to communicate to the same server, and happens to use the same source port number, then the LAN Modem will translate the source port number as well as the source IP address. In Table 2, a second LAN computer wants to access a web page. The NAT device now uses port 1032 for this connection where it used port 1031 in Table 1.

TABLE 5. Packet Translation

Packet before Translation					Packet After Translation			
	Source		Destination		Source		Destination	
	IP Address	Port Number	IP Address	Port Number	IP Address	Port Number	IP Address	Port Number
To Internet	10.2.100.1	1031	192.156.136.22	80	99.5.1.30	1032	192.156.136.22	80
From Internet	192.156.136.22	80	99.5.1.30	1032	192.156.136.22	80	10.2.100.1	1031

Amazingly, all the address translation that occurs takes place automatically in order to make web browsing and other functions easier. This is also a way for large web hosting services to speed up the network by having different devices perform different functions.

TABLE 6. Well-known TCP Port Numbers

Port Number	Description
1	TCP Port Service Multiplexer (TCPMUX)
5	Remote Job Entry (RJE)
7	ECHO
18	Message Send Protocol (MSP)
20	FTP-Data
21	FTP- Control
23	Telnet
25	Simple Mail Transfer Protocol (SMTP)
29	MSG ICP
37	Time
42	Host Name Server (Nameserv)
43	Whols
49	Login Host Protocol (Login)
53	Domain Name Server (DNS)
69	Trivial File Transfer Protocol (TFTP)
70	Gopher Service
79	Finger
80	HTTP
103	X.400 Standard
108	SNA Gateway Access Server
109	POP2
110	POP3
115	Simple File Transfer Protocol
118	SQL Services

TABLE 6. Well-known TCP Port Numbers

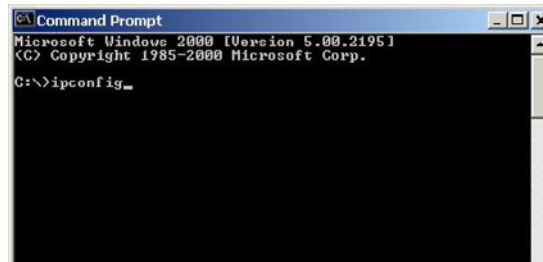
Port Number	Description
119	Newsgroup (NNTP)
137	NetBIOS Name Service
139	NetBIOS Datagram Service
143	Interim Mail Access Protocol (IMAP)
150	NetBIOS Session Service
156	SQL Server
161	SNMP
179	Border Gateway Protocol (BGP)
190	Gateway Access Control Protocol (GACP)
194	Internet Relay Chat (IRC)
197	Directory Location Services (DLS)
389	Lightweight Directory Access Protocol (LDAP)
396	Novell Netware over IP
443	HTTPS
444	Simple Network Paging Protocol (SNPP)
445	Microsoft-DS
458	Apple Quick Time
546	DHCP Client
547	DHCP Server
563	SNEWS
569	MSN
1080	Socks

IP ADDRESSES

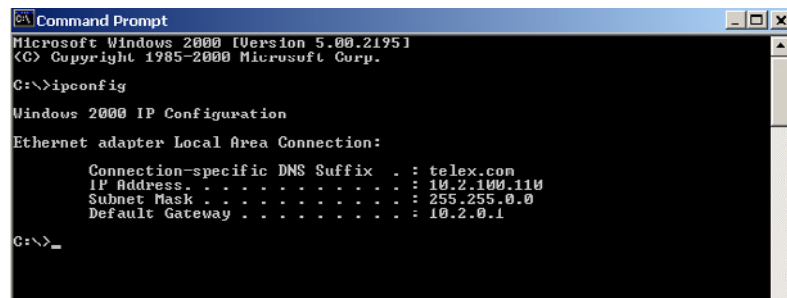
If you do not know your IP Address, you can open a DOS screen in a Windows®-based environment and bring up the ipconfig screen.

To **find your IP Address using ipconfig**, do the following:

1. From the Start Menu, open a **Command Prompt** screen.



2. At the prompt, type **ipconfig**, then press **Enter**.
The IP configurations appear for your machine, such as the DNS suffix, IP Address, Subnet Mask, and Default Gateway.



3. At the prompt, type **Exit** to close the screen.

NOTE: If you want more detailed parameters for your machine, type **ipconfig/All**. This screen shows the computers network configuration settings.

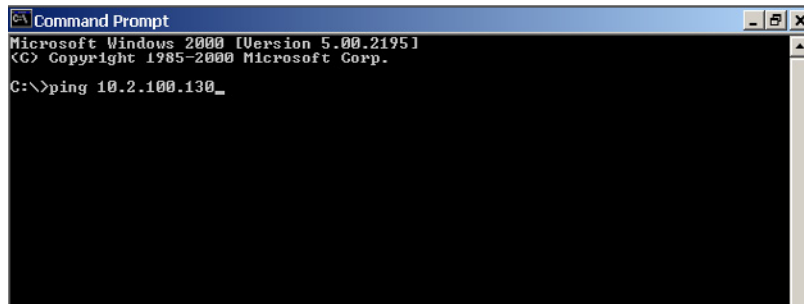
Ping a Computer

Pinging a computer on the network makes sure it is able to be “seen” and receive messages on the network.

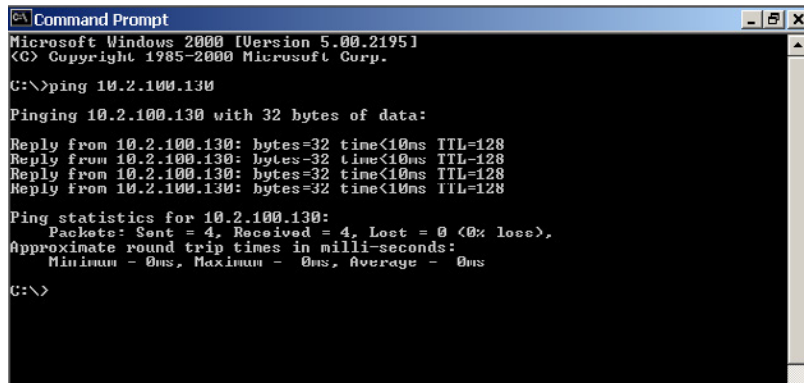
NOTE: You can also ping your RVON-8 card to verify that it is responding over the network by putting the cards IP Address in place of the computer IP Address.

To **Ping a computer on the network**, do the following:

1. From the Start menu, select **Run....**
2. At the Run command, type **CMD** to open a **Command Prompt** screen.



3. At the prompt, type the **IP Address** of the computer you wish to ping (for example, 10.2.100.130).
4. Press **Enter**.



NOTE: If the computer you are pinging is not responding to the ping, you will receive a time-out message in the command prompt screen.

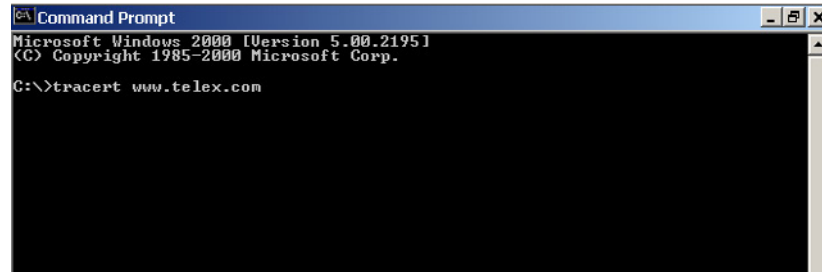
POSSIBLE PITFALL WITH ROUTERS, GATEWAYS, AND SWITCHES

Anytime computers communicate through routers, gateways, and switches, they may be allowed or denied the connection. Network interface devices can be configured to block specific outgoing requests, as well as incoming requests, based on the IP Address and/or port. This is one of the security mechanisms of a router. This also happens when broadcast messages are sent and received.

To **view the path an IP Address takes to retrieve information**, do the following:

1. From the Start Menu, open a **Command Prompt** screen.

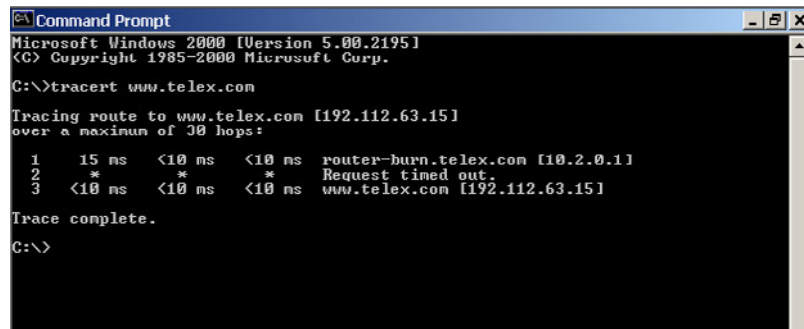
- At the prompt, type **tracert** and type the url or IP Address you want to trace.



```
Command Prompt
Microsoft Windows [Version 5.00.2195]
(C) Copyright 1985-2000 Microsoft Corp.

C:\>tracert www.telex.com
```

- Press **Enter**.
The details of the tracer route are displayed.



```
Command Prompt
Microsoft Windows [Version 5.00.2195]
(C) Copyright 1985-2000 Microsoft Corp.

C:\>tracert www.telex.com

Tracing route to www.telex.com [192.112.63.15]
over a maximum of 30 hops:
  0  15 ms  <10 ms  <10 ms  router-burn.telex.com [10.2.0.1]
  1  *      *      *      Request timed out.
  2  <10 ms  <10 ms  <10 ms  www.telex.com [192.112.63.15]

Trace complete.

C:\>
```

NOTE: You will the message “request timed out” if the IP Address/ port IN or OUT is denied to the incoming or outgoing message.

- When you are finished, type **exit** to close the Command Prompt screen.

RVON Configuration

RVON cards use ports for communication of audio and control packets. Because routers can be configured to block certain incoming and outgoing requests, you will need to open the following ports in your network to allow WAN connections to and from a Network Interface Device. See Table X for the ports that need to be opened for the RVON cards to operate properly.

TABLE 7. Ports necessary for RVON card functionality.

Port	Port Description
2076	UDP Call Control Signalling
2077	UDP Audio Packets
2079	UDP Telex Proprietary Signalling
2080	TCP Telex Keypanel Protocol
2081	UDP Pass Through Serial
2082	TCP Firmware Download
2100	Remote Administration
2102	Authentication Server

Below, is an example of a router configuration screen. Not all routers are configured the same way and may not look exactly like this screen.

LINKSYS

Filters **Forwarding** Dynamic Routing Static Routing DMZ Host MAC Addr. Clone Setup

PORT RANGE FORWARDING

Port forwarding can be used to set up public services on your network. When users from the Internet make certain requests on your router, they will be redirected to the specified IP.

Customized Applications

- RVON VOIP
-
-
-
-
-
-
-
-
-

Ext. Port	Protocol	Protocol	IP Address	Enable
	TCP	UDP		
2077 To 2077	<input type="checkbox"/>	<input checked="" type="checkbox"/>	10.2.2.10	<input checked="" type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>
0 To 0	<input type="checkbox"/>	<input type="checkbox"/>	10.2.2.10	<input type="checkbox"/>

UPnP Forwarding Port Triggering

Apply Cancel

NOTE: Linksys™ supports up to 253 nodes on a router. This is why it is called a Router/Switch because there are WAN functions like a router as well as having a 4-port LAN switch. It also does not support simultaneous forward and DHCP.

Bridge

A bridge is a device that connects two LANs, or two segments of the same LAN that use the same protocol. Sometimes called “transparent bridges” they work at the OSI model layer 2. Simply put, they are not concerned with protocols. Their main job is to pass data to a destination address that is predetermined in the data packet.

With a bridge, all of your computers are on the same network subnet (see Subnet). This means your computers can communicate with each other and have their own internet connection. If you assign your own IP addresses be sure to use the same first three (3) octets of the IP address (for example, 192.168.0.X).

Domain Name Server (DNS)

A DNS Server is an internet service that translates domain names (for example, in the URL <http://www.telex.com>, the domain name is telex.com) into IP addresses. The internet is based on IP address which are numeric, and since domain names are alphabetic, they are easier to remember. Every time a domain name is used it must go through the DNS server to be translated.

Gateway

A gateway is a node on a network that serves as an entrance to another network. The gateway routes traffic from a computer to an outside network that is serving the web pages. For example, the gateway for a home computer is the ISP provider that connects the user to the Internet.

In a corporate environment, the gateway often acts as a proxy server and a firewall. Gateways are similar to routers and switches, in that they forward data to the destination and provide the path for which the data will travel to the destination.

Hub

A hub is a common connection point for devices in a network. A hub has multiple ports. When a data packet arrives at a hub, it is copied and distributed to all of its ports so that all nodes on the LAN can see the packets.

There are three types of hubs:

passive hub - this hub serves as a conduit for the data, enabling it to go from one device to another.

intelligent hub - (also known as manageable hubs) this hub includes additional features that enable administrators to monitor traffic through the hub.

switching hub - this hub reads the destination address of each packet and then forwards the data pack to the appropriate port.

IP Address (Internet Protocol Address)

An IP Address is an identifier or numerical name for a computer or device on a network. Data between computers are routed over the network using these addresses to identify the computer the message being sent to and the computer the message is being sent from.

The format of an IP Address is a 32-bit numeric address written as four numbers separated by periods. For example, an IP Address looks like 10.100.1.1.

When working within an isolated network (meaning there is no Internet access), IP Addresses can be assigned at random just as long as they are unique to each computer and device. When the isolated network is connected to the Internet, registered Internet Addresses must be obtained. This is to prevent duplication of addresses.

The four numbers in an IP Address are used in different ways to identify a particular network and host on the network. There are three (3) classes of Internet Addresses:

CLASS A: supports 16 million hosts on each of 127 networks.

CLASS B: supports 65,000 hosts on each of 16,000 networks.

CLASS C: supports 254 hosts on each of 2 million networks.

LAN	<p>A LAN is a computer network that connects a relatively small area (a single building or group of buildings). Most LANs connect work stations and computers to each other. Each computer (also known as a “node”) has its own processing unit and executes its own programs; however, it can also access data and devices anywhere on the LAN. This means that many users can access and share the same information and devices. A good example of a LAN device is a network printer. Most companies cannot afford the budgetary or hardware expense of providing printers for each of its users; therefore, one printer, (i.e., device) is placed on the LAN where every user can access the same printer.</p> <p>The LAN uses IP addresses to route data to different destinations on the network. An IP address is a 32-bit numeric address written as four numbers separated by periods (for example, 1.160.10.240).</p>
Port	<p>A port, when referring to TCP and UDP networks, is an endpoint in a logical connection. The port number identifies the type of port it is. For example, port 80 is used for HTTP traffic.</p>
Routers	<p>A router is a device that forwards data packets over networks. Most commonly, a router is connected to at least two (2) networks (normally LANs or WANs). Routers are located at gateways, the place where two networks are connected. Routers do little data filtering, they mainly deliver the data.</p>
Subnet	<p>A subnet is a portion of a network that shares a common address component. On a TCP/IP network, a subnet is described as all computers or devices whose IP Address have the same prefix.</p> <p>Subnetting a network is useful because it provides security for the network, as well as, increases performance of the network. IP networks are divided using subnet masks.</p>
Switches	<p>A switch is a device that filters and forwards data packets between networks. Switches operate at the data layer, and sometimes at the network layer.</p>
WAN	<p>A wide area network connects two or more LANs and can span a relatively large geographical area. For example, Telex Headquarters in Burnsville, MN is connected to several branch offices in Nebraska and Arkansas over the wide area network. The largest WAN is the Internet.</p>

RVON Trunking Connections

In this chapter you will find the following drawings:

- AZedit Via RVON-8 RS-232 Mode
- CS9500 Trunking Via RVON-I/O To RVON-8
- ADAM Trunking Via RVON-8
- Zeus II Trunking Via RVON-I/O To RVON-C
- Cronus Trunking Via RVON-I/O To RVON-8

Figure 8: AZedit Via RVON-8 RS-232 Mode

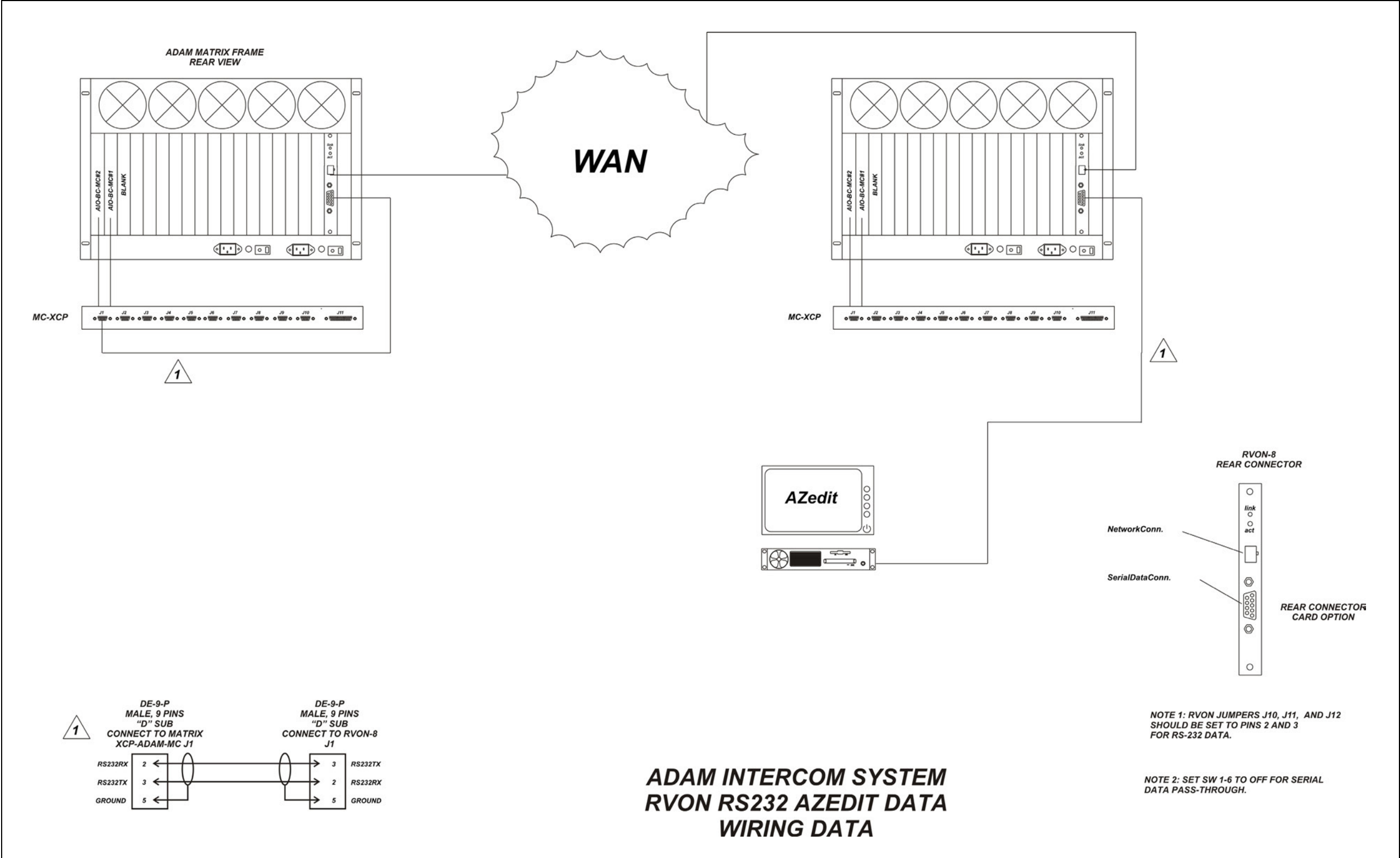


Figure 9: CS9500 Trunking Via RVON-I/O To RVON-8

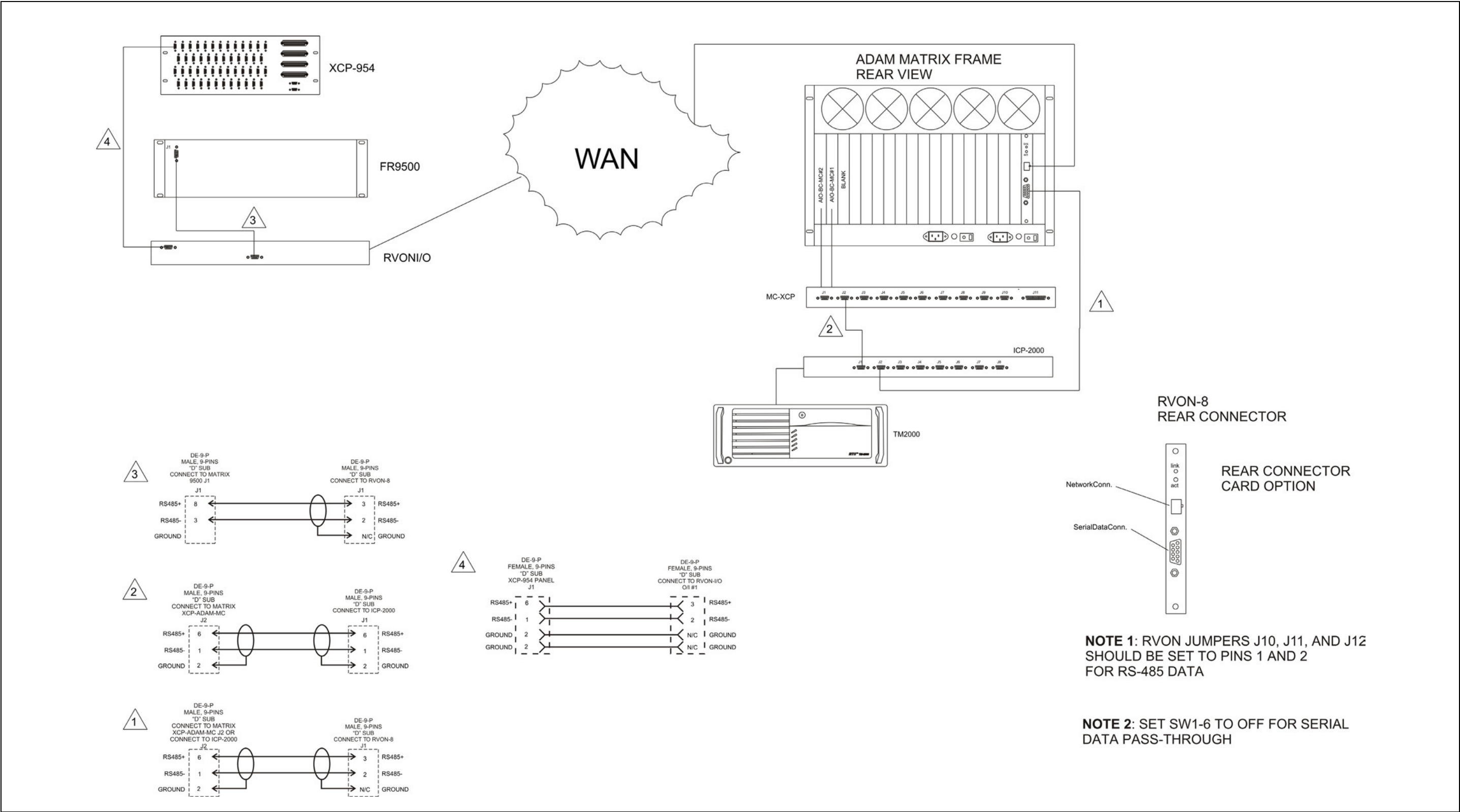


Figure 10: ADAM Trunking Via RVON-8

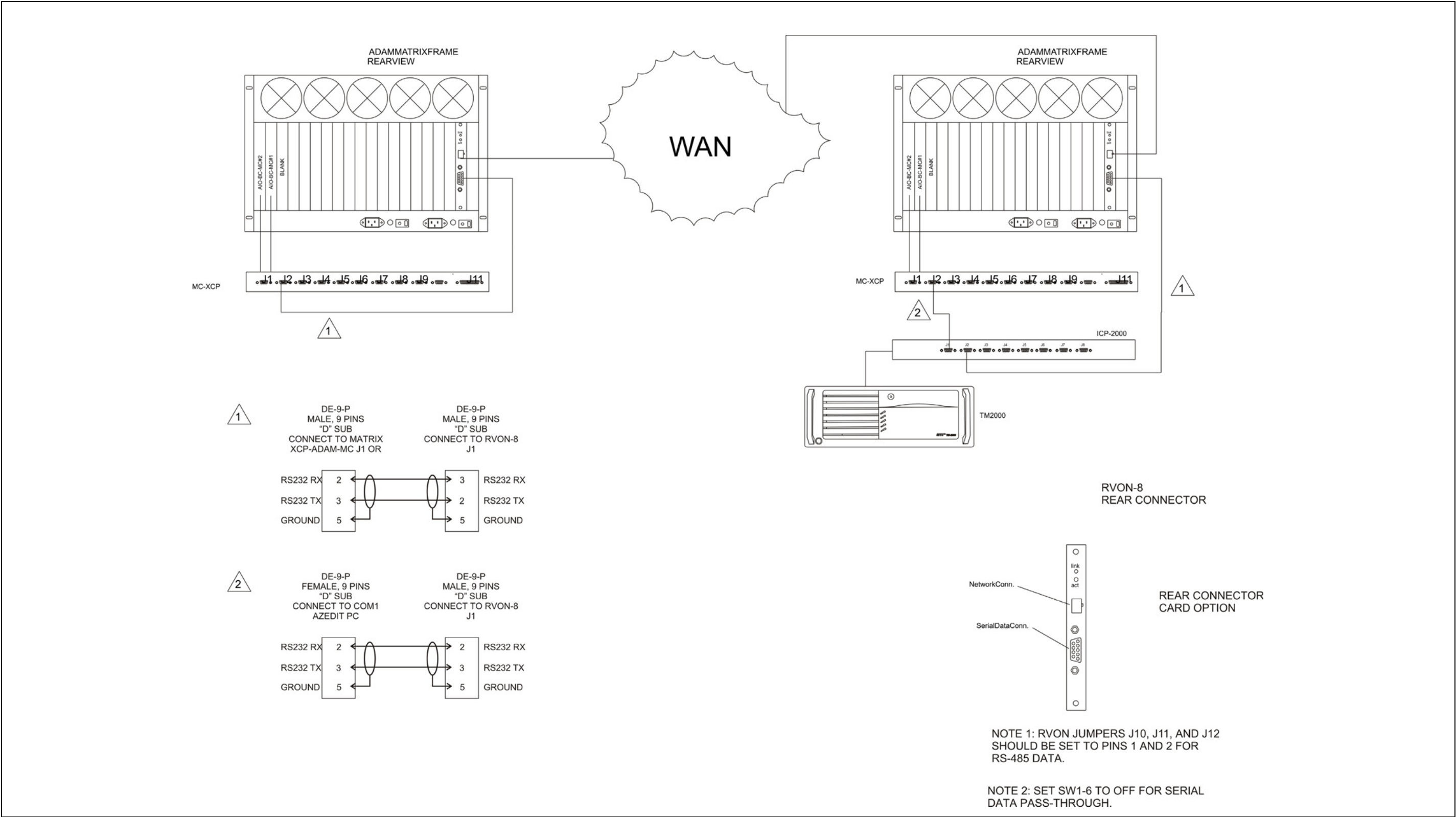


Figure 11: Zeus II Trunking Via RVON-I/O to RVON-C

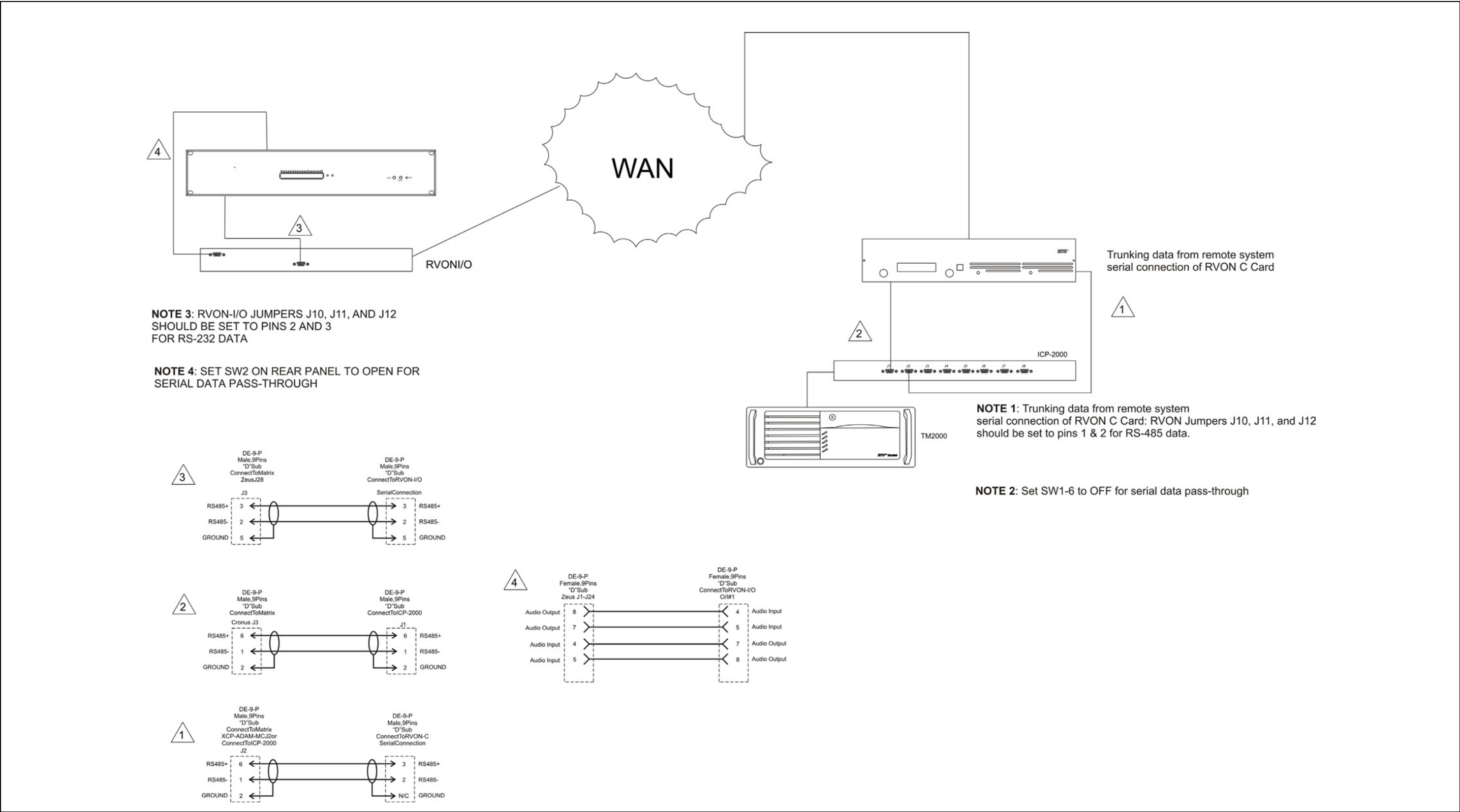


Figure 12: Cronus Trunking Via RVON-I/O To RVON-8

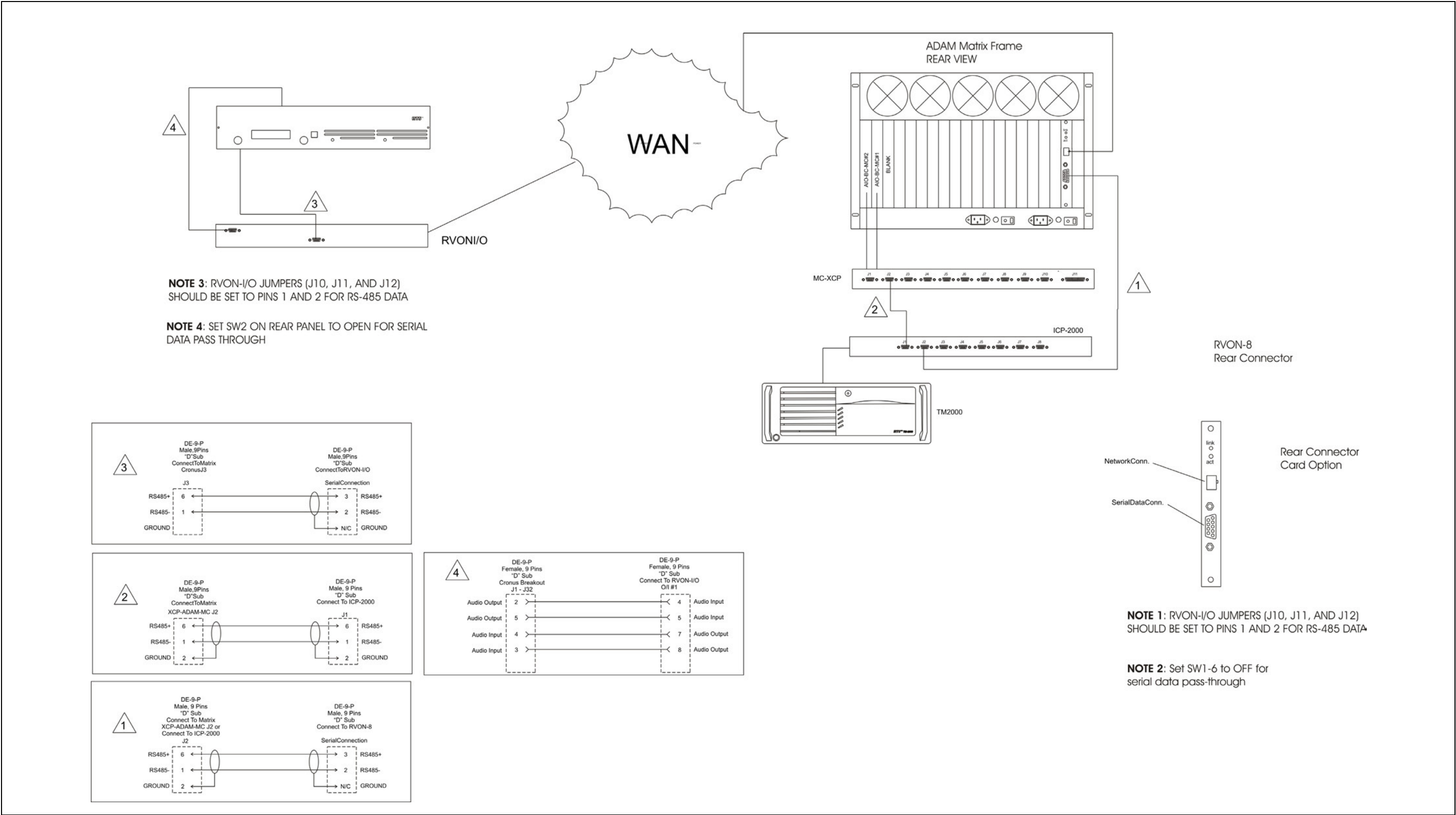


Figure 13: RVON-16 Trunking

